

216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 788-0486
Fax: (269) 964-7932



A Forever Recovery

Fax Coversheet

To: Consumer Protection Division

From: Pamela Anderson

Fax: 517-241-3771

Pages: 5

Phone:

Date: May 23, 2011

Re: AG No.: 2011-0011301-A

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• Comments

PERSONAL AND CONFIDENTIAL

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A Forever Recovery

A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 964-7932

May 23, 2011

AG No.: 2011-0011301-A

To Whom It May Concern:

A Forever Recovery billed [REDACTED] insurance company for treatment related to [REDACTED] only. An error was made and it was on the part of Ms. [REDACTED] insurance company. AFR did not bill for [REDACTED] we do not commit fraud. Please see enclosed letter and comprehensive billing summary from MedPro billing. AFR used a medical billing company for all insurance claims. The terms of our enrollment agreement state that we charge 15% of all insurance monies to cover the costs of our billing company. Hence, 15% of \$3,000 is \$900.00 which is what was charged for our costs.

A Forever Recovery did not mishandle insurance billing for this client and did not misrepresent our fee structure. This claim should have been investigated properly by the claimants before degrading our facility and its' practices.

Please contact me if you need any additional information.

Pamela Anderson, Executive Director
A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 788-0496
Fax: (269) 964-7932
Email: panderson@stopyouraddiction.com
www.stopyouraddiction.com



A Forever Recovery

A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (877) 466-3315
Fax: (269) 964-7926

5/23/2011

Med Pro Billing submitted claims for [REDACTED] stay at A Forever Recovery. We received a complaint stating we (A Forever Recovery) billed for a [REDACTED] I contacted Med Pro Billing in regards to this matter. Kay Cleophas (Account Manager at Med Pro Billing) called [REDACTED] insurance company, and they informed her it was an error on their end (Golden Rule entered the wrong code).

Attached is the information Med Pro Billing submitted to Golden Rule.

Lindsey Watson

Lindsey Watson, Medical Coordinator
A Forever Recovery
216 St. Mary's Lake rd.
Battle Creek, MI 49017
Phone: 269-788-0496
Fax: 269-964-7932

Created: 05/20/2011
Time: 5:11:46 pm
By: KAY2 At: Job 65

Forever Recovery
Patient Ledger: [REDACTED]

Options Selected

View: Detailed
Order: Claim Number

Date	Prv	POS	Clm	Ins	Description	Amount	PatBal	InsBal
041210	2	1	1	F	[REDACTED]	1400.00	1400.00	0.00
041310	2	1	1	F	[REDACTED]	1400.00	1400.00	0.00
Totals for Clm 1						2800.00	2800.00	0.00
041410	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
041510	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
041610	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
041710	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
041810	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
041910	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
042010	2	1	2	F	RESIDENTIAL	1200.00	1200.00	0.00
Totals for Clm 2						8400.00	8400.00	0.00
042110	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042210	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042310	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042410	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042510	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042610	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042710	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042810	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
042910	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
043010	2	1	3	F	RESIDENTIAL	1200.00	1200.00	0.00
Totals for Clm 3						12000.00	12000.00	0.00
050110	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050210	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050310	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050410	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050510	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050610	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050710	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050810	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
050910	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051010	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051110	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051210	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051310	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051410	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
051510	2	1	4	F	RESIDENTIAL	1200.00	1200.00	0.00
Totals for Clm 4						18000.00	18000.00	0.00
051610	2	1	5	F	RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		

Created: 05/20/2011
 Time: 5:11:46 pm
 By: KAY2 At: Job 65

Forever Recovery

Patient Ledger:

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Date	Prv	POS	Clm	Ins	Description	Amount	PatBal	InsBal
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
051710	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
051610	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
051910	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052010	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052110	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052210	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052310	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-167.50]	0.00		
052410	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052510	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052610	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052710	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052810	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
052910	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
053010	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
053110	2	1	5 F		RESIDENTIAL	1200.00	1012.50	0.00
110510	2	1	1		MEDPRO UR #76001757	-187.50		
110510	2	1	1		TRANSFER TO [-187.50]	0.00		
Totals for Clm 5						16200.00	16200.00	0.00
060110	2	1	6 F		RESIDENTIAL	1200.00	1200.00	0.00
060210	2	1	6 F		RESIDENTIAL	1200.00	1200.00	0.00
060310	2	1	6 F		RESIDENTIAL	1200.00	1200.00	0.00
060410	2	1	6 F		RESIDENTIAL	1200.00	1200.00	0.00

Created: 05/20/2011
 Time: 5:11:46 pm
 By: KAY2 At: Job 65

Forever Recovery

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Patient Ledger: [REDACTED]

Date	Prv	POS	Clm	Ins	Description	Amount	PatBal	InsBal
060510	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
060610	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
060710	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
060810	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
060910	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
061010	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
061110	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
061210	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
061310	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
061410	2	1	6	F	RESIDENTIAL	1200.00	1200.00	0.00
Totals for Clm 6						16800.00	16800.00	0.00
061510	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
061610	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
061710	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
061810	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
061910	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062010	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062110	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062210	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062310	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062410	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062510	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062610	2	1	7	F	RESIDENTIAL	1200.00	1200.00	0.00
062710	2	1	7	F	DISCHARGE	0.00	0.00	0.00
Totals for Clm 7						14400.00	14400.00	0.00
Totals:						88600.00	88600.00	0.00

Total Charges: 91,600.00
 Total Paymnts: -3,000.00
 Total Credits: 0.00
 Total Debits : 0.00

 Total : 88,600.00

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2010-cp06171534644-A

Submitted: 6/17/2010 3:34:01 PM

Consumer Information

Your Last Name:	[REDACTED]	First Name:	[REDACTED]	M.I.:	D
Your Street Address:	[REDACTED]	City:	Pickerington		
Your State:	OH	Zip Code:	43147		
Your County:	Outside Michigan				
Your Home Phone:	[REDACTED]	Your Work Phone:	[REDACTED]	Ext.:	
Fax Number:		E-mail Address:	[REDACTED]		

Primary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:	Complainee First Name:
Company Name: A Forever Recovery	City: Battle Creek
Street Address: 216 St. Marys Lake Rd	Zip Code: 49017
State: MI	Phone: 2697880496
County:	E-mail Address:
Fax Number:	Product Offered: Rehabilitation Center for Dru
Web Site Address: www.stopyouraddiction.com	
Primary Jurisdiction: Licensed Business/Person	

Secondary Company Or Person Your Complaint Is About

Company or Person? Person

Complainee Last Name: Mihelsic	Complainee First Name: Scott
Company Name:	City: Battle Creek
Street Address: 216 St Marys Lake Rd	Zip Code: 49017
State: MI	Phone: 2699646731
County:	E-mail Address:
Fax Number:	
Web Site Address: www.stopyouraddiction.com	

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:
Vehicle VIN No.:

Complaint Information

Incident Date\Time: 6/17/2010 1:00:00 AM
Incident Location: A Forever Recoevery
Approximate Monetary Value: 4730.00
Did you sign a contract? True

Where did you sign this contract? At the Rehab

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? True

Did you complain directly to the business? True

What was the response from the business? The overpayment is theres to keep, it is not there fault that the insurance company overpaid

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

I chose to send my [REDACTED] to this program due to the fact that it has a Christian based program. I arrived at about 12am to drop my [REDACTED] off, I was given a contract to sign and did question the part about overages on the contract, and was told that that rarely ever happens and to disregard that. I was told that the cost of the program was \$18,500.00. They stated that they called my insurance company and that my insurance would only pay about 8500.00. So I took out a loan on a care credit card for medical purposes, for 7500.00 and dont understand why they had to take the full 7500.00 out of the credit card when they could have billed it only for the balance due? It is a revolving card and they did not need to take the full amount without knowing how much the insurance would or would not pay, and paid 2500.00 from my savings. they in turned billed my insurance company on 03/10/2010 for \$7800.00 , and were paid \$5460.00, they again billed the insurance company 6500.00 on 03/24/2010 and were paid 4130.00, again billed the insurance company \$3250.00 on 03/30/2010 and were paid 2275.00, and again on the 04/01/2010 for 1450.00 and were paid 1365.00. They tried to bill the insurance company again on 04/07/2010 and the insurance company denied any more payouts. The total of amount payed by the insurance company was \$13,230.00 + the loan they had me take out thru Care Credit in the amount of \$7500.00 (plus 14.99% interest)+ \$2500.00 paid from our savings, total paid is \$23,320.00 for an over payment of \$4730.00. I would like them to reimburse us, though they have made it quite clear they will not, I did however talk to Pam one of the head ladies and I asked her if she would please put the funds into a scholarship for a needy family, and she states that they can do that. I would like to have the credit card reimbursed for the amount overpaid, or to have a scholarship for a needy family created. I would like to also see more clarification regarding the insurance billing delt with on their "contract". Please help me with this situation.

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[True] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*)I certify that the information on this form is true and accurate to the best of my knowledge.

(*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

CP_Email1, CP_Email1 (AG)

From: [REDACTED]
Sent: Thursday, June 24, 2010 12:28 PM
To: OnLine Complaint, CP
Subject: Re: 2010-cp06171534644-A

This is an update on the above complaint number. A Forever Recovery has agreed to refund the money owed to us. We have reached an amicable agreement as of 06/25/2010 , as long as A forever Recovery upholds the agreement made as of the 25th I withdrawl this complaint, and consider the matter satisfactorily resolved.

Thank you
[REDACTED]

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2009-cp10061309760-A

Submitted: 10/6/2009 1:09:55 PM

Consumer Information

Your Last Name: C [REDACTED]
Your Street Address: [REDACTED]
Your State: MD
Your County: Outside Michigan
Your Home Phone: 9 [REDACTED]
Fax Number:

First Name: [REDACTED] M.I.:
City: Frederick
Zip Code: 21701
Your Work Phone: Ext.:
E-mail Address: [REDACTED]

Primary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First
Name:

Company Name: A Forever Recovery
Street Address: 216 St. Mary's Lake Road
State: MI
County:
Fax Number:
Web Site Address: stopyouraddiction.com
Primary Jurisdiction: None

City: Battle Creek
Zip Code: 49017
Phone: 8774563313
E-mail Address:
Product Offered: Rehabilitation

Secondary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First
Name:

Company Name:
Street Address:
State: MI
County:
Fax Number:
Web Site Address:

City:
Zip Code:
Phone:
E-mail Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:

Vehicle VIN No.:

Complaint Information

Incident Date\Time: 8/17/2009 4:00:00 PM

Incident Location: A Forever Recovery

Approximate Monetary Value:

Did you sign a contract? True

Where did you sign this contract? A Forever Recovery

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? True

Did you complain directly to the business? False

What was the response from the business?

If no complaint was given to the business directly, why? I have not sent them this complaint directly yet.

Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

To Whom it May Concern, On August 16th, 2009, I was contacted by David, an intake counselor at A Forever Recovery regarding their rehabilitation program. I was at a point in my life where I knew that I needed to stop [REDACTED] because it was negatively affecting every aspect of my life and damaging myself and my loved ones. I performed a search on the internet and called a 1-800 number and explained my situation and my needs. They told me about A Forever Recovery and moments later David contacted me. After speaking with David, I decided that I would like to try that program and he called my parents for the funding. I asked David many questions that I later found out were answered untruthfully. The condition of the facility, the quality of the food, the nutritional options for vegetarians and the programs available were all marketed to me inaccurately. David was criminally hyperbolic in his description of the program itself, the faculty and the facility. I was absolutely repulsed when picked up from the airport in a vehicle that reeked of cigarette smoke and then transported approximately two hours to the facility. Upon my arrival to A Forever Recovery, I was met by security who inundated me with paperwork and went thru my belongings, seizing any items that had [REDACTED] as one of the first three ingredients, a rule that David did not advise me of. I was left with hardly any toiletries, but advised that 10 days from then I would be able to purchase [REDACTED] free versions of these items from K-Mart. Though I signed paperwork obliging to a strip-search, no such search was performed making me question the ease in which [REDACTED] could be snuck into the facility. Perhaps the lack of strip search is convenient because if someone is caught with [REDACTED] in their system then they would have to go back to the [REDACTED] "House" for an additional \$5000.00 fee. After my belongings were searched and my "illegal" possessions taken from me, I took a urine analysis test and a breathalyzer test. The results of which was positive for [REDACTED] for the UA and 0.00 for the breathalyzer. Despite the fact that there are no dangerous adverse medical symptoms for [REDACTED] from [REDACTED] and that I had no [REDACTED] or other [REDACTED] in my system, I was taken the [REDACTED] "House." I was told that everyone must go to the [REDACTED] house no matter what the case may be, a claim that I later discovered to be false when other clients came directly from the outside to the main facility. Upon my arrival to the [REDACTED] house, I was absolutely disgusted. The conditions were reprehensible, unsanitary and altogether unacceptable. The bathrooms were filthy. There were stains in the toilet, stains in the shower, scraps of soap from other clients strewn throughout the bathroom, bugs in the sink and on the floor, and dirt and grime everywhere. I refused to use the bathroom and began to limit my water intake so I could avoid urination there. When I absolutely had to go, I advised the staff that I would be going to the bathroom outside. They found that unacceptable and arranged for me to be escorted to the main building to use the restroom there. The kitchen was also a disgusting disaster. There was a pile of dirty dishes in the sink in murky water that were merely rinsed off, returned to a completely unsanitary, dirt-laden dish rack and then put away in dusty cabinets for the clients to use. The food in the refrigerator was not individually packaged and was fondled by all clients without regard to the spreading of germs. These are just a few infractions I witnessed at the [REDACTED] house, but I am certain that a thorough investigation from the health department would prove that the facility is rampant with health code violations that endanger the health of its occupants. Within the first couple hours of being at the [REDACTED] house, one is plagued with an abundance of paperwork to sign. The state of mind that most people are in upon arrival there almost ensures that one will sign this paperwork with little or no comprehension of what they are actually signing. The only paperwork that is sent to clients beforehand is the financial paperwork. Go figure. Once your stay at the [REDACTED] house is completed, you are walked over to the main facility and given an incredibly brief tour and a vague set of rules and regulations which you must adhere to during your stay. It is unclear at this point in time who your counselor is, when you will meet them or when you will begin your program. This just sets a precedent for the highly subjective, ever-changing, rules and regulations that plagues this program. There is no uniformity amongst the decisions of the staff, the protocol for procedures or the expectations of the clients. As trite as it may sound, the only thing constant at A Forever Recovery is change. This ever-changing environment is detrimental to clients' recoveries; however, it is pounded into their heads that these daily changes are in fact normal and healthy and will aid them with their recovery in the outside world. Clients are told constantly that they must accept these changes without question because acceptance is a vital part of their recovery. It is not acceptable to hire and fire faculty on a daily basis. It is not acceptable to change rules constantly. It is not acceptable to change schedules daily. These

changes happen because the administration is incredibly disorganized. They are in a state of constant chaos, always in panic mode trying to deal with crisis, never taking the necessary precautions to prevent them. Because of that, A Forever Recovery is always on the defense and just trying to function as a program without ever implementing an offensive strategy to anticipate future needs or stimulate positive growth within the program. The program remains chaotic and stagnant and breeds animosity amongst administration and staff which in turn trickles down to the relationship between staff and clients. Without proper administration, there is no hope for this program. It is obvious that a good portion of the faculty truly do care about the clients' healthy recoveries, but are limited in what they can do to ensure this because of the poor administration. The faculty is constantly apologizing to us for the injustices they must administer to us and can only explain this by telling us that the program is new and they are still ironing out the kinks. In short, the current and previous clients are guinea pigs for the program. It is not only immoral and unjust to treat clients this way, but it can also be deadly. Many people come to this program close to [REDACTED] searching for a final chance at life. They give their faith and money to A Forever Recovery as their last hope at recovering from [REDACTED] that have destroyed their careers, damaged their relationships and jeopardized their health. They need a solid program that will help nurse them back to health physically, mentally and emotionally in a safe, sanitary environment with skilled professionals. What they are given is a chaotic, unstructured, dysfunctional program in a sub par environment with unqualified administrators and faculty. People recovering from [REDACTED] are in such a fragile state and it is not right to subject them to such a disorderly atmosphere and expect them to recover. I briefly covered some of the ways in which the intake counselor representing A.F.R. misled prospective clients, but would like to revisit that at this time. One of the main attractions about this particular recovery program for people is that it is supposed to be highly individualized to meet clients' needs. The only individualization present is from 7-8 PM, Monday- Friday. That is a mere six hours per week that you are able to choose your own "track." These tracks are extremely disappointing however. During the first few weeks of my stay at A.F.R. many of the tracks were run by the clients. In addition, Yoga was promised to me by my intake counselor and that was not offered as one of the tracks. While on the subject of unqualified persons in positions of authority, I'd like to address the issue of the nepotism throughout the administration and faculty. The owners of the program, Pam and Per, are brother and sister with what I can gather no formal training in rehabilitation. Two of Pam's sons are employed at the company, as well as the sons' girlfriends- again I don't believe they have any formal training in [REDACTED]. They do not tactfully address clients. They punish the whole lot of clients for the misconduct of a few instead of rewarding good behavior and not rewarding bad behavior. The punishments or "write-ups" are given when clients violate one of the rules of conduct. One is not informed when they receive a write-up; therefore, they do not have an opportunity to contest it. After receiving a certain number of write-ups (this number varying from client to client) then the client must wear an orange colored vest and be confined in their room for 3 days, only leaving to help with maintenance around the building and to eat meals. The staff does not attempt to discover the root of why the client is failing to follow the rules; they merely punish them. If they continue to misbehave then they are asked to pack up all of their belongings and driven to a homeless shelter for three days with only ten dollars. The homeless shelter is riddled with [REDACTED] and [REDACTED] and puts clients out on the street from 6 AM to 9 PM. The gravity of such a negative consequence certainly fosters relapse rather than recovery amongst already troubled clients. It is so easy for the clients to fall through the cracks at A.F.R. You must be your own advocate for everything. Clients are supposed to fill out weekly progress reports that address any problems or concerns that they have had throughout the week. These reports are supposed to be reviewed by a case manager in order to ensure that clients' needs are met. Not once in the six weeks that I was a client at A Forever Recovery did I go over a progress report with my case manager. The only other real one-on-one time that a client has to address their individual needs is when they meet with their counselor which only happens once a week. While the case managers and counselors are very skilled at their jobs, they are so overworked that there is no time for them to converse with each other about the individual clients to discuss growth and ensure that what is discussed during counseling is also present in the client's moral recognition therapy and vice versa. The aforementioned problems are universal weaknesses with the facility, faculty and program; now I would like to address the specific problems that I had with A Forever Recovery. The first part of the program, clients are asked to complete self-inventory and then advised to find a member of the faculty to go over this inventory with. After completing my inventory, I arranged to meet with a member of the staff to go over the two-hundred and seventy-six highly invasive questions about my life. The staff member that I presented my inventory to was highly self-involved, talking more about her own problems than mine and provided me with little to no feedback after I had poured my heart and soul out to her for over two hours. She mentioned several times throughout our meeting that she was anxious to have a cigarette. I felt rushed and irrelevant during what was supposed to be a cathartic experience. Afterwards, I found that others were having the same negative experience so we confided in another faculty member about our bad experience. She asked for permission to advise Paul Lawson, the program director, about what had happened. We told her that would be ok.

She approached me two days later and told me that she had expressed our concerns to Paul. Paul approached me about 4 days after that and apologized for the staff member's callous unprofessional behavior and asked if I would mind going over my inventory with him. I said sure and we made an appointment to do so. That appointment came and went. He apologized a few days later for missing that appointment and rescheduled with me. On the morning of the rescheduled meeting, I made it a point to ask Paul if he still wanted to meet with me later that day. He said that he did and would have security come and get me out of class when he was ready for me. That did not happen. At this point, I became highly agitated with the program and confided in another staff member about my quandary. He told me he was going to speak with Paul about it for me. The next day Paul approached me and told me he was working until 7 PM and asked me if I wanted to go over my inventory later that day. Again, I agreed. I decided to go lay outside for a couple hours before going to meet up with Paul. As I was laying outside in a bikini, I was approached by Paul who asked me if I wanted to meet with him then and there. I responded "I kinda wanna lay out in the sun right now," to which Paul responded "That's ok" and dangled the keys to the company boat. I said ok and hopped on the boat with Paul. Paul drove the boat approximately 10-15 minutes away, dropped anchor and then told me that instead of going through my inventory question by question, he could just ask me questions about my life. We breezed over my childhood and adolescence years and then focused on the more complex issues of my adult life. Paul pointed out that I seem to have troubles establishing boundaries with men. That is, I flirt with men to a certain point and then throw up a boundary without forewarning. He mentioned that he had observed me doing so during my time at A.F.R. and told me that he would keep an eye out for me doing it in the future and call me out on it. I told him that I felt that flirting with men was deeply ingrained in my personality and that if I did not do so, then I would probably have nothing to say to the opposite sex at all. Paul responded to me by saying: "You're talking to me right now. You're not flirting....had you taken 4 minutes to lay your towel down on the ground with your ass up in the air then that would have been flirting." While the comment took me aback a little, I did not really think anything of it. I chalked my feelings of discomfort up to the invasive process of the inventory in general and hushed the thoughts in my head saying "this is kind of weird to be out on a boat alone in a bikini talking about sexual experiences with the male director of the program." The whole process took about 3 hours. When we returned back to campus, I had mixed emotions about how things went. I didn't know whether the subject matter covered in the self-discovery process was what caused my ambivalence or whether the circumstances surrounding how I presented it did. Several clients approached me that evening and asked me about the trip on the boat with Paul. They were concerned that Paul had taken advantage of me. I was not sure how to respond because I was not sure how I felt about it myself. I advised them that physically nothing happened and I did not think that anything really inappropriate took place. They asked me if I wanted to write up an incident report about it and I told them that I did not. Two days later, I approached my case manager to tell her that I had fulfilled all of the requirements of the program and was ready to start on my after-care work. She asked me if I had anything that I wanted to talk to her about. I stated that I did not which prompted her to ask me specifically about the experience with Paul. I told her that I did not have a problem with what occurred, but other people may have. She told me that I would need to go speak with Pam, the co-owner of A.F.R. I immediately went to Pam's office and asked her if she wanted to speak with me. Pam said "yes, what happened?" She did not ask me to have a seat. She did not close the door. She did not ask the other person in the office to step out so that we could have a moment of privacy. I stood there and told Pam what I had just told my case manager. I said that I was ok. I didn't think that anything inappropriate occurred with Paul, but I knew other clients thought that the fact that he took me out on the boat in a bikini in the first place was inappropriate. Pam looked skeptical and began stating that I would not get in trouble if I told her the truth. To which I replied: "that is the truth." She then said "Well, what if I told you that a neighbor called and said something?" I told her I wasn't sure what a neighbor could have seen because nothing physically happened. She said ok and dismissed me from her office. I was mystified by the whole interrogation by Pam and left to ponder to myself for days about Paul's intentions for taking me out alone on the boat in my bikini. I felt confused and naïve. Had Paul taken advantage of me? Two days after speaking with Pam, an announcement was made that Paul had resigned. This announcement threw me into utter turmoil. Immediately rumors began to surface that Paul was terminated for acting inappropriately with a client. I knew that client was me. I felt undermined that Pam had taken such harsh actions against Paul after I told her that I did not feel he did anything inappropriate, but mostly I felt absolutely conflicted about whether Paul had acted inappropriately with me. I still feel conflicted about that. Staff members have tried to assuage my feelings of guilt over Paul's termination by telling me that Paul should have known better than to be alone with me in a bathing suit because he had a history of inappropriate behavior with female clients. They said that he had been warned about this in the past and definitely took advantage of me that day. I guess he did. I don't know. All I knew was that I just wanted to put the whole sordid event behind me. I thought I would be able to do so because I had completed the requirements for graduation when I was advised that I was not scheduled for graduation because Pam did not feel I was ready. At

this point, I had already booked my plane ticket and was adamant about leaving. I had done everything asked of me for completion of the program and was ready to leave. My case manager and counselor were very caring and kind when asking me to reconsider my decision to leave. They told me that they felt like "the program failed me; I did not fail the program" and that I was "worse off now than when I started the program. They understood though that I had already lost all faith in the program and agreed to assist me with my after-care even though I would not be able to technically graduate the program. At this point it became clear to me that Pam did not want me to graduate the program because she was afraid that I would go home and tell my story to my family and then sue A Forever Recovery because of Paul's "inappropriate" behavior. If I decided to sue, legally it would look much better for A.F.R. if I just left the program instead of completing it. Pam did not care about my [REDACTED] or [REDACTED] state. She cared only about covering her own ass. This selfish behavior was present from the moment she confronted me about the situation. I find it terribly disturbing to think about how Pam would have handled the situation if something terrible truly had happened. Luckily, my counselor, case-worker, and after-care contact all stood up for me to Pam and I was ultimately allowed to graduate. I am thankful that there are people who genuinely do care about clients' recoveries and do not just view them as income. It is unfortunate that the administration is so greedy, corrupt and inept because they are gambling with people's lives and the stakes are high.

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*)I certify that the information on this form is true and accurate to the best of my knowledge.

(*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

DEPT. OF ATTORNEY GENERAL
RECEIVED

DEC 02 2009

Kreis
Enderle
Hudgins
& Borsos

James D. Lance

CONSUMER PROTECTION
DIVISION

A Professional Corporation
Attorneys at Law
One West Michigan Avenue
Battle Creek, MI 49017
Main 269-966-3000
Fax 269-966-3022
jlance@KreisEnderle.com

Note: This correspondence is inadmissible pursuant to MRE 408

December 1, 2009

Michigan Department of Attorney General
Consumer Protection Division
PO Box 30213
Lansing, Michigan 48909

Sent via Post and email: 'cp_email2@michigan.gov'

Re: [REDACTED] v A Forever Recovery ("A Forever")
AG No.: 2009-cp10061309760-A

To Whom It May Concern:

The purpose of this letter is to provide you with a response to the above captioned complaint submitted on October 6, 2009, by [REDACTED] as well as your letter dated November 6, 2009, regarding the same.

Ms. [REDACTED] factual background is false, inaccurate, and self-edifying. Ms. [REDACTED] allegations stem largely from her subjective belief that A Forever's facilities were unacceptable and staff acted inappropriately. However, A Forever is a licensed and certified facility in the State of Michigan. It has never received any health code violations. Furthermore, if Ms. [REDACTED] was so unsatisfied with the health concerns of the facility, why did she stay for the duration of the program, or better yet, why did she enroll in the facility in the first place?

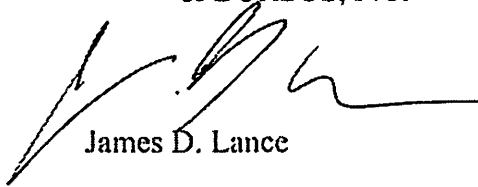
As for Ms. [REDACTED] safety, there are internal policies and procedures that govern her care and protection. The dietary program, medical staff, and rehabilitation staff are experienced and knowledgeable and Ms. [REDACTED] allegations against individual staff members are baseless and frankly, borderline defamatory.

Ms. [REDACTED] is an admitted [REDACTED]. She enrolled in A Forever's [REDACTED] program and successfully completed it. Accordingly, A Forever vehemently denies all of Ms. [REDACTED] allegations. For the above stated reasons, A Forever requests that the Attorney General's office dismiss Ms. [REDACTED] complaint immediately.

✓ - If you have any questions, please contact me or my associate, Jim Lance.

Sincerely,

KREIS, ENDERLE, HUDGINS
& BORSOS, P.C.

A handwritten signature in black ink, appearing to be 'J.D. Lance', written over the printed name.

James D. Lance

JDL/

Cc: A Forever Recovery

DAG 008-001
Authority: 1976 PA 331
Compliance: Voluntary
Penalty: None

JAN 17 2012



MICHIGAN DEPARTMENT OF ATTORNEY GENERAL

CONSUMER COMPLAINT/INQUIRY FORM

Please be aware of the following:

- Complaints and inquiries become public records when they are submitted to the Attorney General's office, and under the Michigan Freedom of Information Act, copies may be subject to disclosure to anyone who asks for them.
- A copy of the complaint may be sent to the business against whom the complaint is issued. An accurate company Fax number will expedite processing.
- A copy of the complaint may be sent to other governmental agencies.
- Please be particularly cautious with information containing your Social Security number, credit card account numbers, etc. for security purposes. If you believe it is necessary to submit such information, you should mail that information and the corresponding complaint.

Consumer Information

Your Last Name:

First Name:

Your Street Address:

City:

Your State:

Zip Code:

Your County:

Your Home Phone:

Work Phone:

Fax Number:

E-mail Address:

Primary Company or Person Your Complaint Is About

Company Name:

Street Address:

City:

State:

Zip Code:

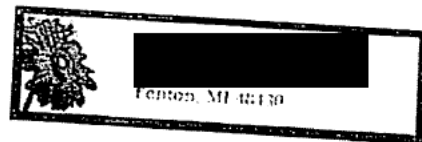
County:

Phone:

Fax Number:

E-mail Address:

Website Address:



4

Secondary Company or Person Your Complaint Is About

Company: Name: DARWIN - Intake Coordinator
Street Address: DIXON City: _____
State: MI Zip Code: Direct line
Phone: 1-269-213-7336 - Cell / 1-269-704-7555 / 269-964-6731
Fax Number: _____ E-mail Address: info@stopyouraddiction.com
Web Site Address: www.stopyouraddiction.com

Complaint Information

Is Your Complaint About A Bill? Yes ☐ No ☐

If So, Please Provide A Copy.

Approximate Monetary Value: \$ _____

Did You Sign A Contract?: Yes ☒ No ☐

Where Did You Sign This Contract: @ their facility

Is A Court Action Pending?: Yes ☐ No ☒

Do You Have An Attorney
Representing You On This Matter?: Yes ☐ No ☒

Contract
/ sending
copy to
you with
this info. to
look over.

Motor Vehicle Warranty Complaint Information

If your complaint involves motor vehicle manufacturer warranties or non-dealer service contracts, please fill out this section. Most other auto-related complaints, including dealer complaints and complaints concerning automotive repairs and repair facilities, must be filed with the Department of State's Bureau of Regulatory Services: 1-888-767-6424.

Vehicle Make, Model and Year: _____

VIN No.: _____

Complaint Detail/Inquiry Information

Describe your problem, what attempts you have made to correct it, and how you would like to have the problem resolved. Use additional sheets if necessary.

forever recovery was paid with a check for
\$5,000. on 10.3.11 for [redacted] after 2 days
and on 10.5.11 [redacted] home because



more-over →

She had issues with her [redacted] attack
I picked her up from their facility she
came home & put her [redacted]. I

TRIED to Call DARWIN the intake ~~Coordinator~~
Coordinator BACK so she could return

that was [redacted] and NEVER could get in touch with him
as he would NEVER return my calls.

my [redacted] had only been in [redacted]
48 hours approximately. They weren't
equipped there to take care of her and
she needed to come home to deal with
her [redacted]. I tried calling

DARWIN back that same week but
he would NEVER return my calls. I

feel they ripped me off for 5.000 and
something should be done about it. I

had told DARWIN prior to [redacted]
going into [redacted] that she had problems

with her [redacted] and I feel he should
have mentioned then to wait till she

was in better health then bring her
there to their facility. AS I see it they

just wanted the money and knew that
families and loved ones are so desperate

that he took full advantage of the
situation at the time. When I talked to

DARWIN prior to taking my [redacted] there he
was always available to take my calls and he

called me back on a several occasions
to see how she was doing, but after she returned
home he would never return any call there
after. I am not rich & 5,000 is alot of
\$\$ to be taken advantage of. Please Help if
possible. I also had put \$20.00 in my
[redacted] account and they kept that also.
I also feel that what was told to us
about forever Recovery was not true and
we were misled. He was friendly &
personable prior to paying & taking
her there, but after she came home
he wouldnt even take the time to
return my call so she could return
back to [redacted]

We would WANT to have \$\$ Refunded

If after Reading this please do call
if there parts you dont understand
easier to explain in words then writing
it down on paper.

[redacted]

[redacted]

copy



Patient

(1)

**A Forever Recovery
REHABILITATION CENTER
MEDICAL DETOX**

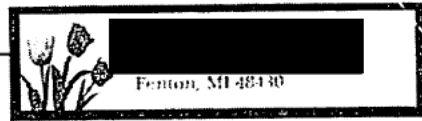
Dept. of Attorney General
Consumer Protection Division

JAN 17 2012

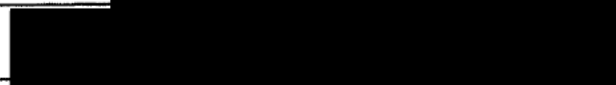
ENROLLMENT AGREEMENT

RECEIVED

TO:



PHONE:



~~FAV~~ Home address



DATE: 12.3.11

TIME: 5:40pm

Fenton, MI 48430

FROM:

Darwin Dixon, Intake Counselor
A Forever Recovery Representative

You have contacted A Forever Recovery ("AFR") regarding enrollment into the program, either for yourself or another. The program fees and rules are explained below. The enrollee ("Client") will be responsible for arranging for payment of program fees prior to enrollment. Please have the Client complete the Enrollment Agreement, initial the bottom of each page, and fax or email it back to us at (269) 964-8273. If the Client cannot cover the cost of program fees or chooses to have another party pay program fees on his or her behalf, the Client may select a Third-Party Guarantee ("Cosigner").

The Cosigner must complete a Third-Party Guarantee/Cosigner Agreement, a Notice to Cosigner, and a Third-Party Promissory Note. The Cosigner must also read and agree to the terms of the Enrollment Agreement. The Client and the Cosigner will remain jointly and severally liable for any unpaid program fees or costs.

If you have any questions regarding this enrollment agreement, please feel free to contact your Intake Counselor at (877) 456-3313.

If you have any other questions please call (269) 788-0496 and ask for Case Management.



Initial

FEE SCHEDULE

A Client enrolling into the program who signs this agreement is primarily responsible for payment of any and all of the AFR program fees and related charges, and must make full and satisfactory payment arrangements with AFR prior to the Client's entry into the program. However, as provided on page 1 of this agreement, the Client may choose to have a Cosigner. All payments are nonrefundable except as noted below.

Payment for the standard program (as described in the program description) must be made by one of the following methods: cash, certified funds, personal check, or credit card. A three percent (3%) administrative fee applies to all credit card payments.

Extra charges for the Withdrawal/Supervised Detoxification portion of the program may apply.

PROGRAM FEE:

A. A single payment of \$7,500.00 (Seven Thousand Five Hundred and 00/100 Dollars) prior to or upon entry into the program;

Initial payment of \$5,000.00, then \$2,500.00 due in five (5) days

The above prices are 1. Cash scholarship rates, insurance rates may vary, 2. They are a package price Individual Services are at an extra cost, 3. There are elective services available which a copy of each can be furnished upon request.

NOTICE REGARDING PROGRAM FEES:

The above fees are cash scholarship rates; insurance rates may vary. Individual services may cost extra and elective services may be available upon request.

In addition, in certain circumstances a lengthy wean period may be medically advised. A client may require an extended long term stay in the medically supervised detoxification unit. There is a minimum charge of \$675.00 (Six Hundred Seventy-Five and 00/100 Dollars) per day applied after the standard medical package. In certain situations there may be extra costs for specialized services. If this situation occurs you will be notified prior to any additional costs being accrued.

A Client may have medical insurance which may pay all or some of the program fees and/or costs. AFR's policy is to accept some insurance as payment *and there* are two options available for filing the insurance. First, AFR will assist the Client and/or family in submitting necessary information to the insurance company for reimbursement if the Client calls the insurance company and pre-certifies the Client before his or her arrival at AFR, extra fees may apply. Second, AFR will file *insurance claims on the Client's* behalf with the insurance company, Med-Pro billing fees of 15% will apply. The Client and/or Cosigner should understand that there is no guarantee the Client will receive any reimbursement from the insurance company and that the Client's *insurance company's* rejection does not alter or modify his or her obligation to AFR.

In the event insurance does not cover the program fees, program fees will be the responsibility of the Client and/or Cosigner. If for any reason the policy will not cover the costs of the Client and the insurance policy has a no pay penalty clause, the Client becomes responsible for the balance due for program fees and/or costs. If the Client's policy becomes defunct for any reason, the Client and/or Cosigner are responsible for all program fees and/or costs. For a Client electing to file his or her own insurance, the Client must request reimbursement from his or her insurance company in writing within twenty (24) hours of clients execution of this Enrollment Agreement.

For Clients who elect to have AFR file an insurance claim on his or her behalf, any amount collected over the agreed Enrollment Agreement amount for a cash program will be retained by AFR. Such fees and extra charges are connected with billing insurance and cover extra costs associated with, but not limited to, billing, doctors, nurses, counselors, clinicians, administrative time, and intake. There is also a fifteen percent (15%) charge that applies for Med-Pro Billing Services. If the amount collected by AFR on the insurance policy does not cover this charge, it will be the responsibility of the Client and/or Cosigner to pay this cost. A \$398.00 (Three Hundred Ninety-Eight and 00/100 Dollar) processing fee applies to process all insurance forms, this is to provide necessary codes for the insurance company for a Client electing to file his or her own insurance claim. A Client who signs the Enrollment Agreement shall remain the primary party responsible for full payment of all program fees and costs associated with the Client's stay with AFR.

A Client entering into the program may appoint a Third-Party Guarantee/Cosigner to assist in paying the program fees and/or costs incurred while participating in the program. A Third-Party Guarantee/Cosigner may be a parent or other relative, friend, or merely a person or organization interested in the Client's welfare. To the extent that a Third-Party Guarantee/Cosigner has been appointed to represent the interest of the Client, the Third-Party Guarantee/Cosigner shall be required to indicate that he or she has read, understands, and agrees with the Enrollment Agreement. A Client enrolling in the program and the Third-Party Guarantee/Cosigner are jointly and severally liable for payment of all program fees and/or costs arising under the Enrollment Agreement.


By signing this Enrollment Agreement, it is understood that AFR generally provides a highly successful program to Clients who graduate. However, each Client's individual success depends upon and is based on the individual Client and his or her investment and involvement with the program and services provided. A Client's success is his or her own and there are no guarantees, although each Client is afforded an opportunity to achieve success.

Initial _____

CHOOSE
ONE
→

The Client acknowledges that if he or she decides to leave against medical advice or is involuntarily discharged, he or she or his or her Guardian or Conservator shall choose one of the following if the Client is prematurely discharged from the program:

- INITIAL x _____

A. Place the Client in a hotel for 24 hours and see if the Client wants to come back; AFR will attempt to call the Client's family or designated representative at provided contact numbers. (Hotel fees to be paid by the Client). The Client will receive \$10.00 upon discharge unless he or she specifies a smaller dollar amount.
- INITIAL x 

B. Hold the Client at the Center for a maximum of 12 hours while the Client's family or designated representative flies or drives to AFR to pick up the Client.
- INITIAL x _____

C. Contact the Client's family or designated representative to make travel arrangements for the Client. AFR will bring the Client to the airport, bus terminal, or other transportation hub, so long as the public transportation hub is within 45 miles of AFR. Transportation fees will be paid by the Client. The Client will receive \$10.00 upon discharge unless the Client specifies a smaller amount. The Client's departure on public transportation shall be no later than 8 hours from the time the Client discharges from the program.
- INITIAL x _____

D. Transport the Client to a shelter with \$10.00.

Despite the choice selected above, AFR may make its own determination of how to discharge the Client, depending upon the circumstances surrounding the discharge.

In the event that the Client is suspended from or otherwise leaves the program, the Client may reapply for readmission under certain specified criteria. Readmission will depend upon the following: (1) meeting the established criteria; 2) reapplying and completing an amendment to the Enrollment Agreement; and (3) having his or her requests for readmission approved by the AFR Executive Council.

If the Client is discharged or suspended from the program, his or her status as a Client will cease immediately and AFR will no longer have any responsibility for the Client's welfare or safety (if the Client is an adult). The Client understands that if he or she is discharged, suspended, or wishes to leave, that the Client waives the confidentiality of his or her ethics file and AFR will contact the appropriate parties.

Initial 

IV. NO-REFUND POLICY

There are NO REFUNDS for the Medical Detox program.

V. DEPOSIT OF VALUABLES

AFR shall not be responsible for any money, valuables, or personal effects which the Client brings onto the AFR campus.

VI. LOYALTY, RESPECT, AND CONFIDENTIALITY

The Client understands and agrees that, during the course of the Program, the Client may obtain confidential information concerning other Clients and staff members, including information about his or her private lives, his or her personal and medical histories, and his or her family situations. The Client agrees and acknowledges that such information is to be treated with the utmost confidentiality and shall not be used or disclosed to any third party or any other Client if unrelated to the Client's specific program. The Client further agrees that he or she shall not, during or following the Client's departure from the program, successfully or unsuccessfully, disparage or otherwise denigrate the program, AFR or its staff, or other Clients to anyone.

VII. DISCHARGE OR SUSPENSION FROM THE PROGRAM

The Client may, at his or her request, be discharged from the program at any time. In addition, the Client may be discharged or suspended from the program at the sole discretion of AFR, under any of the following circumstances:

- A. If the Client breaches any of the terms of the Enrollment Agreement;
- B. If the Client breaches any of the Client Rules of Conduct;
- C. If the Client engages in activities reasonably determined by AFR to be harmful the Client, staff, other participants in the program, or persons residing in or visiting residences neighboring the Center; or
- D. If the Client makes any representations in this Enrollment Agreement which are materially false or incorrect in any respect.

Initials



(6)

VIII. CLIENT RULES OF CONDUCT

Except as otherwise stated herein, the Client has been provided with a current copy of the Client Rules of Conduct. These rules have been explained to the Client and by signing them, the Client has acknowledged that he or she understands all of these rules and agrees that the Client will abide by them. Breaking the rules can result in immediate discharge or suspension from the program. Clients who break the rules will also be subject to Consequential Behavior Therapy (three days at the mission or room confinement).

I _____ understand that breaking the Client Rules of Conduct may result in my immediate discharge or suspension from the program and no refund will be given.

Signature _____

IX. APPLICABLE LAW AND FORUM

This agreement shall be governed by and construed in accordance with the laws of the State of Michigan. Any action arising from a dispute between the Client arising from or related to the subject matter of this Enrollment Agreement shall be brought in Calhoun County, Michigan. Facsimile copies are legal and binding. AFR, as the prevailing party in any litigation arising from or related to the subject matter of this Enrollment Agreement shall be entitled to recover its actual court costs and reasonable attorney fees.

If any provision in this Enrollment Agreement is found unenforceable and invalid, the finding will not invalidate the entire Enrollment Agreement, but only the subject provision.

CLIENT:

By: _____ Date: _____
Signature: _____
Address: _____
Phone: _____
Birth date: _____
Social Security Number: _____

RESPONSIBLE PARTY:

By: _____
Signature: _____
Phone: _____
Birth date: _____
Address: _____
Social Security Number: _____

A Forever Recovery REPRESENTATIVE:

By: _____ Date: _____

Initial



Dear Family Members and Friends:

We always enjoy hearing from you and value your time. When inquiring about your loved one please call the front desk at the facility (269) 788-0496 to reach:

Extension 7514 - Case Management Assistant for general updates.

Extension 7511 - Client Services regarding client account.

Extension 7506 or 7507 - Consequential Behavior Officers for legal issues.

Extension 7522 or 7523- Aftercare Specialists for post and pre-graduation issues.

The staff at main desk will direct you to a specific extension or refer you to the proper staff to get the information you are seeking.

When arranging flights home for your loved one upon completion of their program, please coordinate with the Aftercare Department. It is *very important* that we know all flight information so you and your loved one have an easy transition out of our center. Utilizing our assistance in booking flight arrangements will help all of us coordinate transportation and expedite your loved ones' homecoming.

Sincerely,

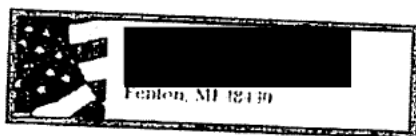
A Forever Recovery Staff

Initial _____

JPMorgan

i-ARC!

Close



Image

REF ID: A66862

03-01 9-37 586 4701
720
FENTON, MI 48430 DATE 12.3.11
PAY TO THE ORDER OF A Forever Leases \$5,000
five thousand 00/100 DOLLARS
CHASE Morgan Chase Bank, N.A.
www.Chase.com
MEMO

DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE—

INDEPENDENT BANK, 0724020
530 COVERED VILLAGE MALL
BELDING MI 48809

THE SECURITY FEATURES LISTED BELOW ARE NOT AS THOSE
NOT LISTED ARE NOT A SECURITY FEATURE.

Security Features: Results of document operation:
1. Microfilm: 1. 100% 2. 100%
2. 100% 3. 100% 4. 100%
5. 100% 6. 100% 7. 100%
8. 100% 9. 100% 10. 100%

Official Signature Page: 1. 100% 2. 100% 3. 100%
4. 100% 5. 100% 6. 100%
7. 100% 8. 100% 9. 100%
10. 100% 11. 100% 12. 100%

Security Stamp: 1. 100% 2. 100% 3. 100%
4. 100% 5. 100% 6. 100%
7. 100% 8. 100% 9. 100%
10. 100% 11. 100% 12. 100%

* FEDERAL RESERVE BOARD OF GOVERNORS PLATE CL

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JPMorgan Chase Bank, N.A.
Fenton Silver Lake
15000 Silver Parkway
MI 3-9070
Fenton, MI 48430

copy

TAX DEDUCTIBLE ITEM ☐

✓ Track Your Expenses...

- | | | |
|--------------------------------------|--|---|
| <input type="checkbox"/> Auto Travel | <input type="checkbox"/> Education | <input type="checkbox"/> Medical/Dental |
| <input type="checkbox"/> Business | <input type="checkbox"/> Entertainment | <input type="checkbox"/> Savings |
| <input type="checkbox"/> Charities | <input type="checkbox"/> Food | <input type="checkbox"/> Taxes |
| <input type="checkbox"/> Clothing | <input type="checkbox"/> Home | <input type="checkbox"/> Utilities |
| <input type="checkbox"/> Day-Care | <input type="checkbox"/> Insurance | <input type="checkbox"/> Other |

12.3.11

A forever Recovery
five thousand dollars

For enhanced security your account
number has been blocked out on this copy

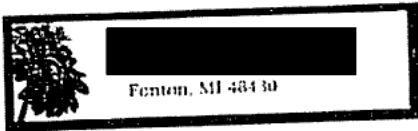
DATE	
FOR D	
ITEM	
AMOUNT	5.000
BALANCE	
DEPOSIT	
FOR D	



Memorandum



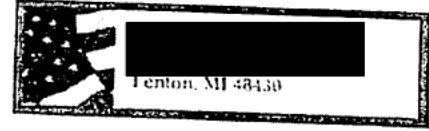
NOT NEGOTIABLE





A Forever Recovery

"A New Approach"



12/03/2011 - Lpr Lev received \$20.00 cash for [REDACTED] client account.

they kept \$20.00 In her acct.

CP_Email1, CP_Email1 (AG)

From: Pamela Anderson <panderson@stopyouraddiction.com>
Sent: Saturday, February 04, 2012 4:31 PM
To: CP_Email2
Subject: AG No.: 2012-0001216-A
Attachments: AttorneyGeneral [REDACTED].docx

Pamela Anderson, Executive Director
A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 788-0496
Fax: (269) 964-7932
Email: panderson@stopyouraddiction.com
www.stopyouraddiction.com



A Forever Recovery

A Forever Recovery

216 St. Mary's Lake Road

Battle Creek, MI 49017

Phone: (269) 964-7932

February 4, 2011

AG No.: 2012-0001216-A

Bill Schuette, Attorney General
P.O. Box 30213
Lansing, MI 48909

Dear Mr. Schuette:

██████████ entered our medically supervised ██████████ center on December 3, 2011. The first night in our care ██████████ complained of having ██████████ and ██████████ and stated to the nurse that she was in such pain she could not stand it anymore. Arrangements were made to take her to the hospital but when she was told she would not be getting any ██████████, she quieted and changed her mind. ██████████ saw the doctor the following morning and was ordered and started on a ██████████. Our licensed nursing staff did everything that they could to make her experience comfortable and successful, but they describe her attitude and demeanor as ██████████ and ██████████ seeking behavior was evident. She was non-compliant with rules and exhibited no desire for ██████████. Client stated this place was definitely not for her and that she was leaving tomorrow; client remained in her room. Client was picked up by her ██████████ the next day.

██████████ stated her phone calls were ignored, that is not the case; conversations with Mrs. ██████████ were non-productive and consisted of her finding fault with AFR staff and laying blame. These calls continued after he ██████████ had left the facility against ██████████ advice and was no longer under our care. Her ██████████ had received a generous discount on our ██████████ services, and our staff was prepared to offer the best care possible. Ms. ██████████ was welcome to bring her ██████████ back to continue our service at any time.

Please contact me if you need any additional information.

Pamela Anderson, Executive Director
A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 788-0496
Fax: (269) 964-7932
Email: panderson@stopyouraddiction.com

TO Whom It may Concern:

Dep't of Attorney General
Cons. Protection Division

MAR 07 2012

Bill Schulte attorney General

* I know you said her
case was closed right
away, but the more
I thought about it,
this I just felt I needed
to let you know not that it
will do any good!

RECEIVED

I felt I should let you know that
the info you sent me from Forensic Recovery
was not the way it happened. She
was not taken to the hospital the
1st night she arrived (which was Dec 3 2011)
she was transported to a local hospital
on Mon. Dec 5th in the afternoon and
I was told that they did full forensic
Recovery she had [redacted] the
people @ the [redacted] center asked me to
come get her since they can't treat for
[redacted] @ their center so
I went and picked her up on Monday
evening on Dec 5th and it was before 9pm
as they said they would only keep her
till then. When I did try to call & speak
with Darwin he never answered & never
returned my calls. [redacted] said I picked up
my [redacted] the next day and that was
a lie, they told me Monday evening that
I had to be there by 9pm & that afternoon
was the day she was transported to their
local hospital [redacted] with her
[redacted] complaints of pain with her
[redacted] not the night she
arrived. →

Obviously they're changing the story
round. I have no reason to lie but they
sure are. . . I bet the other complaints you
receiving are stating the same thing I am
about not returning any calls. Like I mentioned
in my 1st initial email I tried calling to
take my [REDACTED] back and left numerous
messages but they never got back with me
that week. It's so bad and it feels like
you're taking their word for all this. It
can't be that all the complaints that have
come thru to you about Forever Recovery are
all ~~the~~ lies. I really expected the attorney
general's office to do & respond more than
what you have. Why don't you send someone
in there under cover to check things out
& stay there a few days so you can see 1st
hand how they are!

Sincerely
[REDACTED]

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2012-cp05141843992-A

Submitted: 5/14/2012 6:43:50 PM

Consumer Information

Your Last Name:

Your Street Address:

Your State: MO

Your County: Outside Michigan

Your Home Phone:

Fax Number:

First Name:

City: Nixa

Zip Code: 65714

M.I.: A

Your Work Phone:

E-mail Address:

Ext.:

Primary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Company Name: A Forever Recovery

Street Address: 216 St. Mary's Lake Road

State: MI

County:

Fax Number: 2699645776

Web Site Address:

Primary Jurisdiction: Licensed Business/Person

Complainee First Name:

City: Battle Creek

Zip Code: 49017

Phone: 2697880496

E-mail Address:

Product Offered: Drug and Alcohol Rehabilitatio

Secondary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Company Name:

Street Address:

State: MI

County:

Fax Number:

Web Site Address:

Complainee First Name:

City:

Zip Code:

Phone:

E-mail Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:

Vehicle VIN No.:

Complaint Information

Incident Date\Time: 4/3/2012 10:00:00 AM

Incident Location:

Approximate Monetary Value: \$25,000.00

Did you sign a contract? True

Where did you sign this contract? At my home

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? True

Did you complain directly to the business? True

What was the response from the business? You signed a contract and you are out of luck.

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

I found this place through a referral on the internet. They contacted me and I was impressed by the things that were said by a person named Brandon. He was the intake specialist and a great salesman. None of the people I ever spoke with at this place ever had a last name except Pam Anderson who is the manager of the facility. After multiple conversations with Brandon, decided it would be a good place to send my [REDACTED] for [REDACTED] issues. We discussed the large price tag but not the specifics. He said the details would be in the contract. I made a down payment of \$6,000.00 the day my [REDACTED] arrived at the facility. This was Wednesday April 4, 2012 if I recall correctly. I was away from home that week and returned home Sunday April 8. I got the contract on Monday the 9th. It was quite the contract. Had a lot of things in it that I did not like but my [REDACTED] was already at the facility in [REDACTED] and they were demanding the rest of the program cost \$18,900.00 and the signed contract. I should have listened to my gut and not signed it or payed all that money because now I have little or no recourse. My [REDACTED] was there about 3 weeks total and the experience for her was outrageous. For myself and the rest of [REDACTED] it was very stressful. Phone calls from [REDACTED] telling us about how horrible this place was and many unreturned phone calls and unanswered questions from the facility staff. At first I was not sure how much of the info from [REDACTED] was true or if it was exaggerated [REDACTED] left after 3 weeks. Then I started doing more research on this facility. My research has found a lot of negative information and stories similar to mine about this facility. The contract says no money back after 10 days. My [REDACTED] was in [REDACTED] for ten days and patients are not allowed to have any phone calls or speak to family during this period so I did not talk to [REDACTED] until after the refund grace period was up. Also found out that not having any communication privileges during [REDACTED] is not the standard of practice for rehab facilities. I feel that I was totally ripped off. I should have been given a contract to read before my [REDACTED] even arrived there. I didn't ask for one either but [REDACTED] with addicts are so stressed out and looking for help for a [REDACTED] member. I just believed everything that they were telling me about how great their facility was. I have read reports from other clients that said they have also filed complaints with the Michigan States Attorney. I guess I would like to know if there is anything I can do to recoup some of the money this situation has cost me and if this facility has been investigated for there shady practices. This is only the story in a nut shell. Have more details if you need them. Not sure if I want to sign up for any of the listserves because I do not know what they are. Thank You. Respectfully [REDACTED]

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*)I certify that the information on this form is true and accurate to the best of my knowledge.

(*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

CP_Email1, CP_Email1 (AG)

From: Pamela Anderson <panderson@stopyouraddiction.com>
Sent: Friday, June 15, 2012 11:03 AM
To: CP_Email2
Subject: AG No.: 2012-cp05141843992-A
Attachments: [REDACTED] AttorneyGeneral.docx



A Forever Recovery

A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 964-7932

June 14, 2012

Re: [REDACTED]

AF No.: 2012-cp05141843992-A

To Whom It May Concern:

[REDACTED] entered A Forever Recovery on April 4, 2012 for a [REDACTED] program that was inclusive of a medically supervised [REDACTED]. [REDACTED] contacted Brandon Hettinger an Intake Counselor who spoke with [REDACTED] about getting [REDACTED] help. [REDACTED] was fully aware of [REDACTED] phone policies; during the medically supervised [REDACTED] when a patient is experiencing [REDACTED] we give families telephone updates via our Family Liaison staff member. [REDACTED] booked [REDACTED] a flight, but the day of the flight [REDACTED] refused to come to treatment. About 3 weeks later [REDACTED] called informing Brandon that [REDACTED] was now willing to get help and gave him [REDACTED] flight information. [REDACTED] used a credit card for the \$6,000.00 down payment and was emailed the entire contract to look over and call Brandon with any questions. [REDACTED] expressed no concerns and faxed the contract back to Brandon completely signed. Brandon then ran the credit card for the remaining balance. [REDACTED] completed [REDACTED] and entered the A Forever Recovery [REDACTED] program on April 11, 2012. [REDACTED] was now allowed use of client telephones when she chose to do so. [REDACTED] was assigned an individual counselor and a case manager who made contact with [REDACTED] and explained the program and that she would be receiving weekly updates on [REDACTED] progress. [REDACTED] did not want to be in [REDACTED] [REDACTED] often and on April 13, 2012 created a scene in the CBO office and left the facility. On April 15, 2012, [REDACTED] called and asked us to take her back into the program, we agreed. [REDACTED] came back and agreed to participate in [REDACTED] but again left the program AMA (against medical advice) on April 23, 2012. [REDACTED] was in the program over the time of refund, went home and most likely is back in active addiction. We are willing to take [REDACTED] back to complete treatment.

Please contact me if you have any further questions.

Pamela Anderson, Executive Director
A Forever Recovery
216 St. Mary's Lake Road
Battle Creek, MI 49017
Phone: (269) 788-0496
Fax: (269) 964-7932
Email: panderson@stopyouraddiction.com
www.stopyouraddiction.com

[REDACTED]
Medina, Ohio 44256

Home [REDACTED]

Cell: [REDACTED]

Email: [REDACTED] neral
Dep't of Protection Division

June 28, 2014

Michigan Attorney General
Bill Schuette
P.O. Box 30213
Lansing, Michigan 48909

JUL 08 2014

RECEIVED

Dear Mr. Schuette,

On September 28, 2013 I was admitted to A Forever Recovery. My [REDACTED] were told by the representative that my insurance would cover the costs, but since it was very late at night and on a weekend, we had to pay \$5,000 for me to be admitted. We were told that the \$5,000 check would not be cashed but just held until A Forever Recovery could contact the insurance company the following Monday. The \$5,000 check was cashed, and has created a financial hardship for myself and my [REDACTED]

I was admitted to try and get off a [REDACTED] that my doctor put me on. I am by no means a [REDACTED] user. A Forever Recovery has false advertising and is a very filthy place. They have a shack in the back of the main building that they called the [REDACTED] center. It was a very small house and overcrowded during the time I was there. This shack housed 16 clients and about 3-4 staff in a shack of about 900 square feet of living space.

I am completely recovered now. I have written and called A Forever Recovery and have requested my money back. I supplied them with the attached schedule that shows the amount I am responsible for and the amounts my insurance paid to them, and they still have not returned my money. My [REDACTED] and I both spoke to a woman by the name of Stacey Powell, and on two occasions she told us that she would be cutting a check.

I want this money returned. I have all the documentation from my insurance company and I have my two [REDACTED] as witnesses to what they told us the night I went in. Please help me get my money back, and please investigate this place fully, as it is a horrible place, and they have false advertising. Please investigate the shack in the back that they call the [REDACTED] center—they may have already fixed it or may have already been investigated because the people that were there with me felt the same way.

I will await your response before I proceed with the better business bureau. A Forever Recovery is located at 216 St. Marys Lake Road; Battle Creek, MI 49017-9710.

Sincerely,
[REDACTED]

Medina, Ohio 44256

<u>Date of Service</u>	<u>Charges</u>	<u>Amount Allowed</u>	<u>Paid by Insurance</u>	<u>Amount I am Responsible For</u>
9/28/13-9/29/13	3,550.00	3,372.50	2,360.75	1,011.75
9/30/2013	1,175.00	1,116.25	781.38	334.87
10/1/13-10/7/13	5,875.00	5,581.25	4,464.66	1,116.59
10/8/13-10/14/13	7,075.00	6,721.25	6,721.25	-
Totals	17,675.00	16,791.25	14,328.04	2,463.21
Amount Paid	5,000.00	the check we gave them that they were supposed to hold		
Amount Responsible For	(2,463.21)	the amount I am responsible for per my insurance company		
To be refunded to me	\$ 2,536.79	this is the amount that they need to return to me		

CP_Email1, CP_Email1 (AG)

From: Stacy Powell <spowell@rehabadmin.com>
Sent: Wednesday, September 10, 2014 6:58 PM
To: CP_Email13, CP_Email13 (AG)
Subject: AG NO: 2014-0082738-A
Attachments: SInsurance 14091017580.pdf

I received the above referenced complaint today. Per your instructions I am responding to this email to expedite processing.

Mrs. [REDACTED] did indeed pay \$5000 to cover her portion of treatment at A Forever Recovery. It is not our practice or policy to hold checks until we can contact insurance companies. We promptly refunded her overpayment upon notification of the error. Mrs. [REDACTED] has been refunded \$2,563.21, a copy of the cancelled check and proof of delivery is attached.

I made many attempts to contact Mrs. [REDACTED] and was unable to reach her. After quite some time her [REDACTED] called my office. I asked to speak with Mrs. [REDACTED] directly. I spoke directly with Mrs. [REDACTED] and let her know I had made many attempts to contact her and she said she was aware and that she had erased my messages and did not have our phone number. She provided documentation from her insurance company and I advised that I would issue a refund check immediately. She conveyed she was doing quite well and was very thankful for her recovery and A Forever Recovery.

I mailed Mrs. [REDACTED] a check for \$2,463.21. Mr. [REDACTED] called when they did not receive the check. I verified the address on file and he said that he did not know where I got that address, it was not correct. On July 7, 2014 I express mailed another check. I neglected to correct the address and sent it to the same address again. The check was delivered and Mr. [REDACTED] was very irate with me as he did not receive the check and believed I was lying to him the whole time about sending the check. I apologized for sending it to the wrong address a second time and promised to overnight another check immediately. Shortly after Mr. [REDACTED] called me and apologized for not believing me, the address the check was sent to was his [REDACTED] and they had received the checks. He did not recognize the address previously and was very apologetic for thinking we had been avoiding paying them.

We made every effort to make a prompt refund. The other comments made about our facility are not correct and I believe this complaint was made before she realized we had sent the refund check(s) as promised.

If you need anything further you can reach me at the number below.

Respectfully,

Stacy Powell
Chief Financial Officer
A Forever Recovery, Inc.
121 Capital Avenue NE
Battle Creek, MI 49017
269-704-7563 Office
269-964-5740 Fax

A FOREVER RECOVERY, INC.



7/3/2014

12385

2,463.21

Chemical Bank - Main Refund Replacement Check

2,463.21

PRODUCT DLT104 USE WITH 81683 ENVELOPE



**CHEMICAL
BANK.**
Member FDIC

Printer Friendly

Check Image Viewer

A FOREVER RECOVERY, INC. "A NEW APPROACH" 216 ST. MARY'S LAKE RD BATTLE CREEK, MI 49017 (269) 788-0496 FAX (269) 964-5740 WWW.STOPTOYOURADDICTION.COM		CHEMICAL BANK. ChemicalBankMI.com 74-1001-724	12387
PAY TO THE ORDER OF [REDACTED]		7/3/2014	Security Features. Details on back.
Two Thousand Four Hundred Sixty-Three and 21/100		\$ **2,463.21	
[REDACTED] Hinckley, OH 44233		 AUTHORIZED SIGNATURE	DOLLARS
MEMO Refund Replacement Check for #12385			
⑈012387⑈ ⑆072410013⑆ 0001118467⑈			



© 2014 Chemical Bank
333 East Main Street, Midland, Michigan 48640
Phone: (800) 943-7386



Search USPS.com or Track Packages

Quick Tools

Ship a Package

Send Mail

Manage Your Mail

Shop

Business Solutions

USPS Tracking™



Customer Service ›

Have questions? We're here to help.

Tracking Number: 9470103699300005313438

Scheduled Delivery Day: Wednesday, July 9, 2014, 3:00 pm

Money Back Guarantee

Signed for By: WAIVED // HINCKLEY, OH 44233 // 1:05 pm

Product & Tracking Information

Available Actions

Postal Product:

Priority Mail Express 2-Day™

Features:

\$100 Insurance included

PO to Addressee

Proof of Delivery

DATE & TIME

STATUS OF ITEM

LOCATION

July 8, 2014, 1:05 pm

Delivered

HINCKLEY, OH 44233

Your item was delivered at 1:05 pm on July 8, 2014 in HINCKLEY, OH 44233. We've got signature was exercised at time of delivery.

July 8, 2014, 11:53 am

Arrived at Post Office

HINCKLEY, OH 44233

July 8, 2014, 10:21 am

Departed USPS Facility

AKRON, OH 44309

July 8, 2014, 9:55 am

Arrived at USPS Facility

AKRON, OH 44309

July 8, 2014, 8:35 am

Departed USPS Facility

CLEVELAND, OH 44101

July 8, 2014, 7:32 am

Arrived at USPS Facility

CLEVELAND, OH 44101

July 7, 2014, 10:00 pm

Departed USPS Facility

GRAND RAPIDS, MI 49588

July 7, 2014, 9:18 pm

Arrived at USPS Origin Facility

GRAND RAPIDS, MI 49588

July 7, 2014, 7:34 pm

Departed Post Office

BATTLE CREEK, MI 49016

July 7, 2014, 6:31 pm

Acceptance

BATTLE CREEK, MI 49016

July 7, 2014

Pre-Shipment Info Sent to USPS

Track Another Package

What's your tracking (or receipt) number?

Track It

SEP 19 2011

DAG 008-001
Authority: 1976 PA 331
Compliance: Voluntary
Penalty: None



RECEIVED
MICHIGAN DEPARTMENT OF ATTORNEY GENERAL

CONSUMER COMPLAINT/INQUIRY FORM

Please be aware of the following:

- Complaints and inquiries become public records when they are submitted to the Attorney General's office, and under the Michigan Freedom of Information Act, copies may be subject to disclosure to anyone who asks for them.
- A copy of the complaint may be sent to the business against whom the complaint is issued. An accurate company Fax number will expedite processing.
- A copy of the complaint may be sent to other governmental agencies.
- Please be particularly cautious with information containing your Social Security number, credit card account numbers, etc. for security purposes. If you believe it is necessary to submit such information, you should mail that information and the corresponding complaint.

Consumer Information

Your Last Name: [REDACTED] First Name: [REDACTED]
Your Street Address: [REDACTED] City: ARLINGTON HEIGHTS
Your State: ILLINOIS Zip Code: 60004
Your County: COOK
Your Home Phone: [REDACTED] CELL Phone: [REDACTED]
Fax Number: N/A NO FAX MACHINE E-mail Address: N/A NO COMPUTER

Primary Company or Person Your Complaint is About

Company: Name: A FOREVER RECOVERY INC.
Street Address: 216 ST MARYS LAKE RD. City: BATTLE CREEK
State: MICHIGAN Zip Code: 49017-9710
County: CALHOUN Phone: 269-788-0496
Fax Number: 269 964-7932 E-mail Address: ? DON'T KNOW
Website Address: ? DON'T KNOW

Secondary Company or Person Your Complaint Is AboutCompany: Name: N/A

Street Address: _____ City: _____

State: _____ Zip Code: _____

Phone: _____

Fax Number: _____ E-mail Address: _____

Web Site Address: _____

Complaint InformationIs Your Complaint About A Bill? Yes ☒ No ☐ — SERVICES NOT COMPLETED

If So, Please Provide A Copy.

Approximate Monetary Value: \$ 7500⁰⁰Did You Sign A Contract?: Yes ☐ No ☒ — DONE BY PHONE

Where Did You Sign This Contract: _____

Is A Court Action Pending?: Yes ☐ No ☒Do You Have An Attorney
Representing You On This Matter?: Yes ☐ No ☒

Motor Vehicle Warranty Complaint Information

If your complaint involves motor vehicle manufacturer warranties or non-dealer service contracts, please fill out this section. Most other auto-related complaints, including dealer complaints and complaints concerning automotive repairs and repair facilities, must be filed with the Department of State's Bureau of Regulatory Services: 1-888-767-6424.

Vehicle Make, Model and Year: N/AVIN No.: _____

Complaint Detail/Inquiry Information

Describe your problem, what attempts you have made to correct it, and how you would like to have the problem resolved. Use additional sheets if necessary.

MY [REDACTED] CHECKED IN TO A FOREVER RECOVERY
ON 7/29/11 — ASKED TO LEAVE ON 8/12/11 — THEY DID NOT CHECK HER OUT
UNTIL 8/15/11 — AFTER SHE CAME HOME I SAW THE TERMS
AND CONDITIONS OF THE LOAN THEY ARRANGED IN MY NAME
FOR THE FIRST TIME ON 8/16/11 — HAD I SEEN THOSE TERMS
AND CONDITIONS I WOULD NOT HAVE MADE THE AGREEMENT

THE LOAN WAS ARRANGED BY A FOREVER RECOVERY THRU CAPITAL ONE BANK ON A VISA CREDIT CARD IN THE AMOUNT OF \$7500.00. THIS WAS ALL DONE BY PHONE NOT IN PERSON. AT NO TIME DID THEY DISCLOSE THE TERMS AND CONDITIONS OF THIS TRANSACTION. —

HOWEVER I SPOKE TO ROB, DAN GREEN THEY WERE ANXIOUS TO GET THE CREDIT CARD NUMBER ON AUG 9, 2011 I GAVE THEM THE NUMBER AGAIN BY PHONE. — ON AUG 12, 2011 I RECEIVED THE CHARGE SLIPS WHICH I RETURNED BY MAIL AND REQUESTED COPIES BE RETURNED TO ME BY MAIL — THEY NEVER SENT THEM. I HAVE MADE MANY CALLS TO VARIOUS PEOPLE "A" FOREVER RECOVERY AND TALKED TO ROB, DAN GREEN, STEVE ANDERSON, AND OTHERS WITH NOTHING BUT STONEWALLING AND THE INFORMATION THAT MY [REDACTED] COULD RETURN AND FINISH THE PROGRAM — SHE WOULD NEVER GO BACK AS THEY BROKE PROMISES, CHANGED RULES AND OUT & OUT WERE DISHONEST. I ALSO SPOKE TO SPENCER, MIKE DAVID ETHEAN.

BASED ON MY ATTEMPTS TO RESOLVE THIS MATTER — I CONSIDER A FOREVER RECOVERY FRAUDULENT AND THEFT BY DECEPTION. I DID NOT KNOWINGLY AGREE TO THEIR TERMS AND CONDITIONS, IN DECEMBER I WILL BE 78

YEARS OLD BUT THAT DOES NOT MEAN I'M SENILE IN PLAIN ENGLISH, THEY ARE CHEATS, LIARS & THIEFS
ENCLOSED FIND PAPERS WITH INFORMATION PERTAINING TO THIS COMPLAINT

CREDIT SCORE DISCLOSURE NOTICE
 Capital One
 Your Credit Score and the Price You Pay for Credit

YOUR CREDIT SCORE

Your credit score

810

Source: Equifax

Date: 07/27/2011

UNDERSTANDING YOUR CREDIT SCORE

What you should know about credit scores

Your credit score is a number that reflects the information in your credit report.

Your credit report is a record of your credit history. It includes information about whether you pay your bills on time and how much you owe to creditors.

Your credit score can change, depending on how your credit history changes.

How we use your credit score

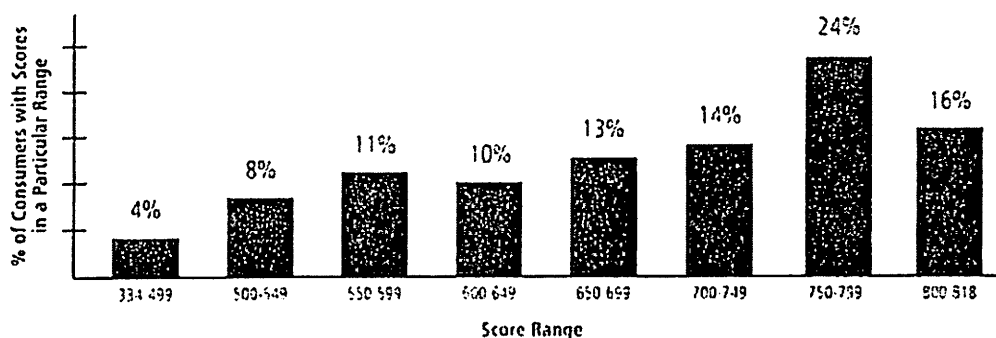
Your credit score can affect whether you can get a loan and how much you will have to pay for that loan.

The range of scores

Scores range from a low of 334 to a high of 818.

Generally, the higher your score, the more likely you are to be offered better credit terms.

How your score compares to the scores of other consumers


CHECKING YOUR CREDIT REPORT

What if there are mistakes in your credit report?

You have a right to dispute any inaccurate information in your credit report. If you find mistakes on your credit report, contact the consumer reporting agency.

It is a good idea to check your credit report to make sure the information it contains is accurate.

How can you obtain a copy of your credit report?

Under federal law, you have the right to obtain a free copy of your credit report from each of the nationwide consumer reporting agencies once a year.

To order your free annual credit report —

By telephone: Call toll-free 1-877-322-8228

On the web: Visit www.annualcreditreport.com

By mail: Mail your completed Annual Credit Report Request Form (which you can obtain from the Federal Trade Commission's web site at <http://www.ftc.gov/bcp/online/include/requestformfinal.pdf>) to:

Annual Credit Report Request Service
 P.O. Box 105281
 Atlanta, GA 30348-5281

How can you get more information?

For more information about credit reports and your rights under federal law, visit the Federal Reserve Board's web site at www.federalreserve.gov, or the Federal Trade Commission's web site at www.ftc.gov.



PO Box 30280
Salt Lake City, UT 84130-0280
800 903 9177



7810

ARLINGTON HTS, IL 60004

July 27, 2011

Re: [REDACTED]

Creditor: Capital One Bank (USA), N.A.

Dear Ronald C Schleser:

Thank you for your recent request for a credit card issued by Capital One®.

Please review the enclosed IMPORTANT DISCLOSURES. This document discusses, among other things, the terms of your new account and how those terms apply.

If you have any questions please call us toll-free at 800-903-9177. Our office hours are Monday through Saturday 8:00 am to 11:00 pm Eastern Standard Time.

Thank you for your interest in credit card issued by Capital One® and we look forward to serving you in the future.

Sincerely,
Capital One

See reverse side for credit score information

A Forever Recovery
REHABILITATION CENTER
INSURANCE
ENROLLMENT AGREEMENT

TO: _____ for Self _____

PHONE: _____

EMAIL: _____

DATE: 07-29-2011 TIME: _____

FROM: Robert Mead Intake Supervisor
A Forever Recovery Representative

You have contacted A Forever Recovery ("AFR") regarding enrollment into the program, either for yourself or another. The program fees and rules are explained below. The enrollee ("Client") will be responsible for arranging for payment of program fees prior to enrollment. Please have the Client complete the Enrollment Agreement, initial the bottom of each page, and fax or email it back to us at (269) 964-8273. If the Client cannot cover the cost of program fees or chooses to have another party pay program fees on his or her behalf, the Client may select a Third-Party Guarantee ("Cosigner").

The Cosigner must complete a Third-Party Guarantee/Cosigner Agreement, a Notice to Cosigner, and a Third-Party Promissory Note. The Cosigner must also read and agree to the terms of the Enrollment Agreement. The Client and the Cosigner will remain jointly and severally liable for any unpaid program fees or costs.

If you have any questions regarding this enrollment agreement, please feel free to contact your Intake Counselor at (877) 456-3313.

If you have any other questions, please call (269) 788-0496 and ask for Case Management.

PLEASE SEE PAGE 11 AND PLEASE READ ENTIRE CONTRACT

Initials _____

I. AVAILABLE SERVICES

Available services include, but are not limited, to the following:

- ✓ Withdrawal/Medically Supervised Detoxification
- ✓ Inventory and Self-Discovery and Moral Recognition Therapy
- ✓ Group and Peer Counseling
- ✓ (1) Acupuncture, (2) Massage Therapy, (1) Holistic Journey,
- ✓ (1) Theophostic Prayer and (1) Ionic Foot Detoxification
- ✓ Vitamins, Exercise and Sauna

Program enhancements are available along one or more tracks:

A. Faith-Based Track: For the Client who is receptive to Christian principles.

- ✓ Pastoral Counseling
- ✓ Bible Study
- ✓ Celebrate Recovery
- ✓ Church Services

B. Self-Help Track: For the Client who feels more comfortable in support groups.

- ✓ Addiction and recovery lectures
- ✓ Outside self-help groups, such as AA or NA

C. Holistic Track: For the Client who doesn't feel comfortable in Faith-based or mainstream recovery settings.

- ✓ Holistic Lectures
- ✓ Eastern Philosophies
- ✓ Buddhist Techniques
- ✓ Meditation
- ✓ Martial Arts Instruction

D. Cognitive Track: For the Client who believes in self-empowerment.

- ✓ SMART Recovery concepts
- ✓ Lecture and Educational videos
- ✓ ABC model of recovery

E. Indigenous Track: For the Client who has a spiritual belief and/or cultural identity issues, we pledge to view each person as an individual and treat his or her tribal beliefs and ceremonies with respect and dignity.

- ✓ White Bison Technologies
- ✓ Cognitive Behavioral Therapy (CBT)
- ✓ Psycho-Educational Therapy (PET)
- ✓ Level of Acculturation Assessment
- ✓ Process Groups

- .. We also provide many other services, as needed, depending on the individual Client. These services include, but are not limited to, intake counseling; family counseling services; individualized programs; and various medical services, including an available 24-hour nursing staff, room and board, etc. Most of these services are included in the Program fees.

II. PROGRAM LENGTH

The AFR program is a 30-day minimum, self-paced program, provided that the Client complies with AFR Client Rules of Conduct. The program is open-ended depending on the Client's individual pace, behavior, education and cognitive ability during a period of continuous stay. A Client is not approved for graduation by the Program Director until he or she has completed Inventory/Self-Discovery, MRT, chosen Track requirements, and has an aftercare plan. The AFR aftercare team will track our graduates for one year.

III. FEE SCHEDULE

A Client enrolling into the program who signs this agreement is primarily responsible for payment of any and all of the AFR program fees and related charges, and must make full and satisfactory payment arrangements with AFR prior to the Client's entry into the program. However, as provided on page 1 of this agreement, the Client may choose to have a Cosigner. All payments are nonrefundable except as noted below.

Payment for the standard program (as described in the program description) must be made by one of the following methods: cash, certified funds, personal check, or credit card. A three percent (3%) administrative fee applies to all credit card payments.

Extra charges for the Withdrawal/Supervised Detoxification portion of the program may apply.

PROGRAM FEE OPTIONS:

- A. A single payment of \$22,900.00 (Twenty-Two Thousand Nine Hundred and 00/100 Dollars) prior to or upon entry into the program; or
- B. A payment of \$5,000.00 (Five Thousand and 00/100 Dollars); due prior to or upon entry into the program and \$7,500.00 (Seven Thousand Five Hundred and 00/100 Dollars) due upon arrival of M-Lend financing;

The remainder to be covered by Insurance. However, In the event the Insurance does not cover the costs these will be the responsibility of the party or parties signing this Agreement. In the event the policy has a no pay penalty clause, (non-completion of the program) and the insurance policy will not cover the costs the party or parties that signed this agreement become responsible for the balance due for the program. In the event your policy becomes defunct for any reason: non-payment of premium, late payment, cancellation, expiration or any other reason for non-coverage, the party or parties signing this agreement are responsible for all program costs.

NOTICE REGARDING PROGRAM FEES:

The above fees are cash scholarship rates; insurance rates may vary. Individual services may cost extra and elective services may be available upon request.

In addition, in certain circumstances a lengthy wean period may be medically advised. A client may require an extended long term stay in the medically supervised detoxification unit. In certain situations there may be extra costs for specialized services. If this situation occurs you will be notified by your intake counselor prior to any additional costs being accrued.

A Client may have medical insurance which may pay all or some of the program fees and/or costs. AFR's policy is to accept some insurance as payment and there are two options available for filing the insurance. First, AFR will assist the Client and/or family in submitting necessary information to the insurance company for reimbursement if the Client calls the insurance company and pre-certifies the Client before his or her arrival at AFR, extra fee's may apply. Second, AFR will file insurance claims on the Client's behalf with the insurance company; Med-Pro billing fees of 15% will apply. The Client and/or Cosigner should understand that there is no guarantee the Client will receive any reimbursement from the insurance company and that the Client's insurance company's rejection does not alter or modify his or her obligation to AFR.

In the event insurance does not cover the program fees, program fees will be the responsibility of the Client and/or Cosigner. If for any reason the policy will not cover the costs of the Client and the insurance policy has a no pay penalty clause, the Client becomes responsible for the balance due for program fees and/or costs. If the Client's policy becomes defunct for any reason, the Client and/or Cosigner are responsible for all program fees and/or costs. For a Client electing to file his or her own insurance, the Client must request reimbursement from his or her insurance company in writing within twenty (24) hours of clients execution of this Enrollment Agreement.

For Clients who elect to have AFR file an insurance claim on his or her behalf, any amount collected over the agreed Enrollment Agreement amount for a cash program will be retained by AFR. Such fees and extra charges are connected with billing insurance and cover extra costs associated with, but not limited to, billing, doctors, nurses, counselors, clinicians, administrative time, and intake. There is also a fifteen percent (15%) charge that applies for Med-Pro Billing Services. If the amount collected by AFR on the insurance policy does not cover this charge, it will be the responsibility of the Client and/or Cosigner to pay this cost. A \$398.00 (Three Hundred Ninety-Eight and 00/100 Dollar) processing fee applies to process all insurance forms, this is to provide necessary codes for the insurance company for a Client electing to file his or her own insurance claim. A Client who signs the Enrollment Agreement shall remain the primary party responsible for full payment of all program fees and costs associated with the Client's stay with AFR.

A Client entering into the program may appoint a Third-Party Guarantee/Cosigner to assist in paying the program fees and/or costs incurred while participating in the program. A Third-Party Guarantee/Cosigner may be a parent or other relative, friend, or merely a person or organization interested in the Client's welfare. To the extent that [REDACTED] Third-Party Guarantee/Cosigner has been appointed to represent the interest of the Client [REDACTED]

Party Guarantee/Cosigner shall be required to indicate that he or she has read, understands, and agrees with the Enrollment Agreement. A Client enrolling in the program and the Third-Party Guarantee/Cosigner are jointly and severally liable for payment of all program fees and/or costs arising under the Enrollment Agreement.

By signing this Enrollment Agreement, it is understood that AFR generally provides a highly successful program to Clients who graduate. However, each Client's individual success depends upon and is based on the individual Client and his or her investment and involvement with the program and services provided. A Client's success is his or her own and there are no guarantees, although each Client is afforded an opportunity to achieve success.

IV. NO-REFUND POLICY

AFR customizes each Client's program for that individual Client's entire enrollment and reserves a place for the Client in the program for the entire term. Consequently, program fees and facilities are budgeted in advance. The Client agrees that his or her obligation to pay the program fees and charges for the full term of the program is absolute and unconditional and is not affected or excused by withdrawal, discharge, or suspension of the Client for any reason, unless otherwise stated herein. The major expense and cost to AFR for the operation of the program is experienced in the earliest days of the Client's participation, including but not limited to, initial nursing assessment, 24-hour trained withdrawal specialists, 24-hour registered nursing, massage and aromatherapy, evaluations and assessments, physicals (performed by a medical doctor), psychological evaluations (if needed), administrative fees (intake), room and board, books and materials for the entire program, and counseling services.

There are NO REFUNDS except as follows:

- A. If a Client leaves the program, voluntarily or involuntarily, within the first 7 days of the program (day count begins on the actual day of the Client's arrival, regardless of time), AFR shall reimburse the Client for the program in an amount remitted to the program over \$15,000 (Fifteen Thousand and 00/100 Dollars); and/or
- B. If a Client leaves the program, voluntarily or involuntarily, 8 days or more after enrollment, the Client shall not be entitled to any refund.

The Client understands and acknowledges that he or she is bound by the terms and conditions of this no-refund policy and the other provisions of this Enrollment Agreement.

V. ADDITIONAL FEES

As a Client withdraws from the use of drugs and alcohol, physical ailments that have been dormant from the use of drugs or alcohol, may surface and present a problem with the Client during his or her program. The cost for services to correct these issues is above and beyond the cost of the AFR program.

The AFR program requires one TB Test, physical examination, Hepatitis testing, HIV testing, and initial blood work. Chiropractic, optometry, dental work, x-rays, hospitalization, prescriptions are services that are not provided as part of the AFR program. Add

acupuncture visits, massage therapy, Theophostic prayers, Holistic journeys, Ionic foot detoxifications and other elective services may be purchased from their client account. AFR places \$100 (One Hundred and 00/100 Dollars into the clients account for these additional services. YOU may add money to the clients account during his or her stay at AFR.

If the client becomes ill or injured while at the AFR facility and ANY treatment is necessary, these services are the financial responsibility of the client and/or co-signer of the program. All medical treatment, emergency or otherwise, must be paid for at or before the time of care by the client or the client's financier. AFR will not be responsible for any medical expenses incurred by the client during his or her stay at the AFR program.

The Client and responsible party acknowledges that if he or she brings a legal action against AFR under this agreement, the Client shall, if the non-prevailing party, pay all actual expenses incurred therefore, including actual attorney fees, court costs, and other related expenses incurred by AFR.

VI. DEPOSIT OF VALUABLES


AFR shall not be responsible for any money, valuables, or personal effects which the Client brings onto the AFR campus.

VII. CLIENT ACCOUNTS

Throughout a Client's program, he or she will be in need of personal items not supplied by AFR. These items may include shampoo, feminine hygiene products, cigarettes, phone cards, etc. It is important that a Client has money available in his or her account for such items. It is against policy to loan a Client money or to transfer money from another Client's account to his or hers. It is the responsibility of the Client and/or his or her Cosigner to assure money is placed on account for this purpose. Any credit card charge for Client accounts will incur a 10% (ten percent) administrative fee. All money, whether cash or check, that a Client has in his or her possession when he or she enrolls into the program will go directly into his or her Client account. Upon graduation or suspension from the program, any money remaining in the Client's account will be returned to the Client in the form of a check except if the clients leaves AMA (Against Medical Advice) then they will receive Ten \$10.00 Dollars. A check for the remaining amount in the client's account will be sent to the responsible party or client's last address within thirty (30) days.

VIII. LOYALTY, RESPECT, AND CONFIDENTIALITY

The Client understands and agrees that, during the course of the Program, the Client may obtain confidential information concerning other Clients and staff members, including information about his or her private lives, his or her personal and medical histories, and his or her family situations. The Client agrees and acknowledges that such information is to be treated with the utmost confidentiality and shall not be used or disclosed to any third party or any other Client if unrelated to the Client's specific program. The Client further agrees that he or she shall not, during or following the Client's departure from the program, successfully or unsuccessfully, disparage or otherwise denigrate the program, AFR or its staff, or other Clients to anyone.



IX. DISCHARGE OR SUSPENSION FROM THE PROGRAM

The Client may, at his or her request, be discharged from the program at any time. In addition, the Client may be discharged or suspended from the program at the sole discretion of AFR, under any of the following circumstances:

- A. If the Client breaches any of the terms of the Enrollment Agreement;
- B. If the Client breaches any of the Client Rules of Conduct;
- C. If the Client engages in activities reasonably determined by AFR to be harmful the Client, staff, other participants in the program, or persons residing in or visiting residences neighboring the Center; or
- D. If the Client makes any representations in this Enrollment Agreement which are materially false or incorrect in any respect.

CHOOSE
ONE



The Client acknowledges that if he or she decides to leave against medical advice or is involuntarily discharged, he or she or his or her Guardian or Conservator shall choose one of the following if the Client is prematurely discharged from the program:

INITIAL x _____

A. Place the Client in a hotel for 24 hours and see if the Client wants to come back; AFR will attempt to call the Client's family or designated representative at provided contact numbers. (Hotel fees to be paid by the Client). The Client will receive \$10.00 upon discharge unless he or she specifies a smaller dollar amount.

INITIAL x _____

B. Hold the Client at the Center for a maximum of 12 hours while the Client's family or designated representative flies or drives to AFR to pick up the Client.

C. Contact the Client's family or designated representative to make travel arrangements for the Client. AFR will bring the Client to the airport, bus terminal, or other transportation hub, so long as the public transportation hub is within 45 miles of AFR. Transportation fees will be paid by the Client. The Client will receive \$10.00 upon discharge unless the Client specifies a smaller amount. The Client's departure on public transportation shall be no later than 8 hours from the time the Client discharges from the program.

INITIAL x _____

D. Transport the Client to a shelter with \$10.00.

Despite the choice selected above, AFR may make its own determination of how to discharge the Client, depending upon the circumstances surrounding the discharge.

In the event that the Client is suspended from or otherwise leaves the program, the Client may reapply for readmission under certain specified criteria. Readmission will depend upon the following: (1) meeting the established criteria; 2) reapplying and completing an amendment to the Enrollment Agreement; and (3) having his or her requests for readmission approved by the AFR Executive Council.

If the Client is discharged or suspended from the program, his or her status as a Client will cease immediately and AFR will no longer have any responsibility for the Client's welfare or safety (if the Client is an adult). The Client understands that if he or she is discharged, suspended, or wishes to leave, that the Client waives the confidentiality of his or her ethics file and AFR will contact the appropriate parties.

X. CLIENT RULES OF CONDUCT

Except as otherwise stated herein, the Client has been provided with a current copy of the Client Rules of Conduct. These rules have been explained to the Client and by signing them, the Client has acknowledged that he or she understands all of these rules and agrees that the Client will abide by them. Breaking the rules can result in immediate discharge or suspension from the program. Clients who break the rules will also be subject to Consequential Behavior Therapy (three days at the mission or room confinement).

I _____ understand that breaking the Client Rules of Conduct may result in my immediate discharge or suspension from the program and no refund will be given.

Signature _____

XI. LEAVE OF ABSENCE

It is AFR's policy that leaves of absence from the program will not be allowed for any Client except under extreme emergency circumstances. A Client granted a leave must sign a Leave of Absence form. A Client will be allowed a leave of absence only for the following reasons: (1) a verified family emergency, or (2) a verified court hearing which cannot be postponed or rescheduled. The above will be at the discretion of AFR. A client must return by the date agreed upon or may be subject to termination from the program and there will be no refund option available. A client must return by the date agreed upon or may be subject to termination from the program and there will be no refund option available and the balance on all accounts will be forfeited. Client has a grace period of 7 days to reenter the program after their scheduled reentry date. After the grace period a client will be subject to a \$3,500.00 (Three Thousand Five Hundred and 00/100 Dollars) charge because client is required to go through medical assessment and observation in Withdraw unit for a minimum of 24 hours.



Initials

XVI. APPLICABLE LAW AND FORUM

This agreement shall be governed by and construed in accordance with the laws of the State of Michigan. Any action arising from a dispute between the Client arising from or related to the subject matter of this Enrollment Agreement shall be brought in Calhoun County, Michigan. Facsimile copies are legal and binding. AFR, as the prevailing party in any litigation arising from or related to the subject matter of this Enrollment Agreement shall be entitled to recover its actual court costs and reasonable attorney fees.

If any provision in this Enrollment Agreement is found unenforceable and invalid, the finding will not invalidate the entire Enrollment Agreement, but only the subject provision.

CLIENT:

By: _____

Date: 11/29/01

Signature: _____

Address: _____

Phone: _____

Birth date: _____

Social Security Number: _____

GUARDIAN OR CONSERVATOR

By: _____

Signature: _____

Phone: _____

Birth date: _____

Address: _____

Social Security Number: _____

A Forever Recovery REPRESENTATIVE:

By: RTD

Date: _____

RE-ENTRY FEES

A person returning from a leave of absence, discharge, or suspension must place a waiver accepting responsibility for his or her additional costs incurred if there is a relapse while he or she is away from the program. Prior to reentry, the Client will be subject to appropriate drug testing and be interviewed by the ethics section to gain acceptance and readmission.

The cost of reentry will include the cost of the subsequent withdrawal the Client may require and any other part of the program that must be redone. Any reentering Client must complete at least 24 hours of withdrawal. Reentry fees shall be at least \$7,500.00 (Seven Thousand Five Hundred and 00/100 Dollars) depending on the medical assessment at the time of withdraw.

XII. ENTIRE AGREEMENT

The Enrollment Agreement expresses the entire agreement and understanding between the Client and AFR. Except as expressly stated herein, there are no other representations, warranties, covenants, or undertakings, written or oral, prior to or contemporaneous to the execution of this Enrollment Agreement between the Client and AFR related to the subject matter of the Enrollment Agreement. This Enrollment Agreement can only be amended, supplemented, or changed by a written instrument signed by the Client and AFR.

XIII. MEDICAL INFORMATION RELEASE

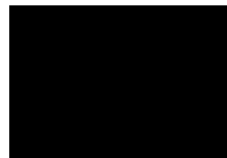
Medical information can be accessed by the Executive Director, Deputy Executive Director, and the Program Director, if necessary.

XIV. SIGNATURES

The Client agrees that he or she may be signing by facsimile or email and affirms and warrants that his or her signature is as valid and enforceable as an original signature.

XV. NON-ASSIGNABILITY

The Client's rights and obligations under this Enrollment Agreement may not be assigned or transferred.



A Forever Recovery
Guarantor Forms

PAGE 11

DATE: _____

PATIENT NAME: _____

INSURED NAME: _____

POLICY NUMBER: _____

INSURANCE

COMPANY: _____

INSURANCE PHONE

NO: _____

Ext: _____

GUARANTOR: _____

GUARANTOR

ADDRESS: _____

GUARANTOR

PHONE: _____

I, _____ (guarantor) hereby agree to assume any debt, obligations, or other necessary costs involved with the treatment of patient _____ at A Forever Recovery. I also hereby assign any rights that I have to receive payments from the above name health insurance plan or any third party payor for services provided by A Forever Recovery for the above named patient. I understand that I may receive payments for services rendered by the A Forever Recovery, even though I have assigned the right to payment to A Forever Recovery I understand that immediately upon receipt of payments I will endorse and forward such payments to A Forever Recovery. I understand that failure to forward such payment, I _____ (guarantor) may be liable for any outstanding amounts owed and any civil and/or criminal actions, including but not limited insurance fraud or illegal diversion of funds, by the facility, payer, or state. I also hereby authorize A Forever Recovery to contact my employer and or listed contact below, if for any reason, there is an issue with receipt of payment and I as the guarantor need to be notified.

Guarantor Employer Name	Alt. Guarantor Contact Name
Guarantor Employer Address	Alt. Guarantor Contact Address
Guarantor Employer Contact Phone	Alt. Guarantor Contract Phone

Insured Signature: _____ Date: _____

Witness Signature: _____ Date: _____

NEVER SAW THIS PAGE OR ANY OF THE CONTRACT Initials

Health Insurance Portability and Accountability Act (HIPAA) Confidentiality Policy

POLICY

A Forever Recovery Rehabilitation Center, Inc. is entrusted by its patients and required by law to ensure the security of individually identifiable health information. This protected health information is preserved by law and regulatory requirements and these laws and regulatory requirements to be upheld by each individual involved with this organization.

- We are subject to the compliance of the law as we are a health care provider and we maintain and transmit health information in electronic form in connection with transactions referred to as claims, encounters, eligibility, referrals, payments, electronic remittance, coordination of benefits, claim status, first report of injury, health claim attachments and any other transactions as the Secretary may prescribe by regulation.

- We are permitted to use and disclose protected health information for the purpose of treatment, payment and health care operations.

- We shall make all reasonable efforts not to use or disclose more than the minimum amount of protected health information necessary to accomplish the intended purpose of the use or disclosure.

- When making disclosures to public officials we will reasonably rely on the representations of such officials that the information requested is the minimum necessary for the stated purpose(s).

- We may use or disclose any de-identified protected health care information provided that the key or other devices designed to enable coded or otherwise de-identified information is not used or provided.

- We recognize all individually identifiable health information identifiers as created, received and used within our electronic computer systems and will make every reasonable effort to ensure they are secure in our environment. These identifiers are listed as:

- Name, address (street, city, county, zip code), names of relatives, names of employers, birth date, telephone numbers, fax numbers, social security number, medical record number, account number, health plan beneficiary number, certificate or license number, E-mail address, IP address, vehicle or other device serial number, Web URL, finger or voice prints, photographic images, and any others added by the Secretary in future regulations

- The death of a patient does not terminate his rights to protection of health information. We shall apply all reasonable efforts to protect the individually identifiable health information of a deceased individual in the same manner we protect the living. This policy shall be in effect for two years following the death of the individual.

- I give my physician permission to communicate health information via my answering machine or voicemail.

Signature: _____ Date: _____

By signing above, I acknowledge receipt of the privacy policy as outlined by the Health Insurance Portability and Accountability Act. A general notice of privacy practices is available on request

Initials

Battle Creek, MI 49017
Phone: (269) 788-0496
Fax: (269) 964-7932



A Forever Recovery

Fax Coversheet

To: Consumer Protection Division

From: Pamela Anderson

Fax: 517-241-3771

Pages:4

Phone:

Date: September 27, 2011

Re: AG No.: 2011-0022738-A

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

- Comments

PERSONAL AND CONFIDENTIAL

This message is for the named person's use only. It may contain confidential, proprietary or legally privileged information. No confidentiality or privilege is waived or lost by any mis-transmission. If you receive this message in error, please immediately delete it and all copies of it from your system, destroy any hard copies of it and notify the sender. You must not, directly or indirectly, use, disclose, distribute, print, or copy any part of this message if you are not the intended recipient.

**A Forever Recovery****A Forever Recovery****216 St. Mary's Lake Road****Battle Creek, MI 49017****Phone: (269) 964-7932**

September 27, 2011

Re: [REDACTED]

AF No.: 2011-0022738-A

To Whom It May Concern:

[REDACTED] a 45 year old adult [REDACTED] entered A Forever Recovery on July 30, 2011 for a [REDACTED] program that was inclusive of a [REDACTED] Total cost of the program is \$22,900.00 [REDACTED] held health insurance in her own name and her insurance policy would cover half of the program cost [REDACTED] had \$5,000.00 to put toward the remaining cost of the program and she still needed \$7,500.00 [REDACTED] asked her [REDACTED] to pay the remaining \$7,500.00 and he agreed to do so with the understanding that she would pay him back in installments after she left treatment. The AFR enrollment agreement was written with [REDACTED] as her own responsible party because it was her insurance policy. [REDACTED] enrollment agreement is completely signed. Financing for the remaining balance was arranged by her [REDACTED] through AFR. When credit card arrived in the mail Mr. [REDACTED] activated it and called AFR to allow us to run the remaining balance for her program. Credit card authorization and non dispute form as well as a copy of credit card transaction receipt were mailed to Mr. [REDACTED] (see attached). Mr. [REDACTED] signed the paperwork and mailed it back to AFR.

When [REDACTED] chose to leave the program stating she felt great, she contacted her [REDACTED] knew and he agreed with [REDACTED] picking her up from AFR. As with all clients that leave against medical advice (before completing the program) she was told she could return and complete program. [REDACTED] was in the program from July 30 until August 15 which is over the time for a refund. There was no fraud committed by AFR. The problem arose when client decided to leave treatment early and more than likely relapsed.

Please contact me if you have any further questions.

Pamela Anderson, Executive Director

A Forever Recovery

216 St. Mary's Lake Road

Battle Creek, MI 49017

Phone: (269) 788-0496

Fax: (269) 964-7932

Email: panderson@stopyouraddiction.comwww.stopyouraddiction.com



A FOREVER RECOVERY

A FOREVER RECOVERY
110 St. Mary's Lake Road
Battle Creek, MI 49017

Client [REDACTED]

Final
paymentCredit Card Authorization and Non-Dispute Waiver

Remitters Name (as it appears on card) [REDACTED]

Address [REDACTED]

Arlington Heights IL

Phone Number(s) [REDACTED]

60004

Home
CellCell
Home

Work

Best Time to Call _____

E-Mail Address _____

none

Card Type [REDACTED]

Card Number [REDACTED]

Expiration Date

NOV 2014

Security Cod [REDACTED]

Method of Payment

Swipe

Manual Key-In

intend

I hereby authorize A Forever Recovery to run

7,500.00

For the drug and alcohol rehabilitation program located at 216 St. Mary's Lake Road
Battle Creek, Michigan 49017. By signing below I agree that this transaction is non-
refundable with the credit card company and agree to follow the agreed upon
procedure laid out by A Forever Recovery should any refund be requested.

X AUG. 12, 2011
Date

A FOREVER RECOVERY
2116 ST MARKS LANE RD
BATTLE CREEK, MI 49817
PHONE (269) 788-1436

Merchant ID: 21566334

Sale



Entry Method: Manual

\$ 7,500.00

Total:

09/28/11

Inv#: 000001

Acqrst: Online

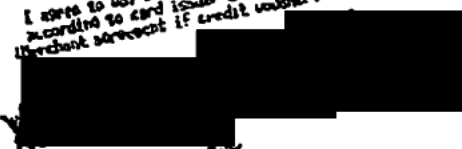
M/S Code: ZIP MATCH 2

15:57:09

Acqr Code: 013548

Batch#: 000000

I agree to pay above total amount
according to card issuer statement
Merchant agreement if credit voucher



Merchant Copy
THANK YOU!
PLEASE COME AGAIN!

A FOREVER RECOVERY
2116 ST MARKS LANE RD
BATTLE CREEK, MI 49817
PHONE (269) 788-1436

Merchant ID: 21566334

Sale



Entry Method: Manual

\$ 7,500.00

Total:

09/28/11

Inv#: 000001

Acqrst: Online

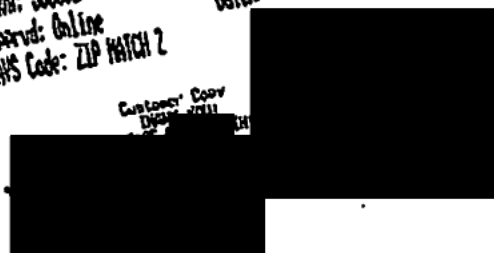
M/S Code: ZIP MATCH 2

15:57:09

Acqr Code: 013548

Batch#: 000000

Customer Copy
THANK YOU!
PLEASE COME AGAIN!



BILL SCHUETTE
ATTORNEY GENERAL MICHIGAN

OCTOBER 14, 2011

DEAR BETH,

RE: AG NO: 2011-0032738-A

IT'S OBVIOUS THAT "A FOREVER RECOVERY"
IS A MICHIGAN COMPANY AND I'M AN ILLINOIS
RESIDENT. WHAT'S ALSO OBVIOUS IS ALL THEY WANT
IS THE MONEY EVEN THOUGH THE TREATMENT WAS
NOT COMPLETED.

MY [REDACTED] WAS
TOLD TO [REDACTED] BEFORE SHE ARRIVED AT
"A FR" UPON ARRIVING SHE WAS AT [REDACTED] LEVEL
OF [REDACTED] - SHE SIGNED PAPERS BEFORE
ADMISSION WHICH HER SIGNATURE AND INITIALS
LOOKED LIKE CHILDREN'S WRITING ON 7/29/2011
SHE ASKED TO LEAVE PROGRAM ON 8/12/2011^{FRIDAY}
BUT DID NOT GET OUT UNTIL 8/15/2011^{MONDAY}, DUE
TO THE WEEKEND GRADUATIONS:

THE PAPERS I SIGNED FOR AFR
EXCEPT FOR THE CHARGE SLIPS WERE BLANK
AND FILLED OUT BY THEM AFTER THE FACT.
THAT IS NOT MY PRINTING ON THE PAPERS

MY [REDACTED] DOES NOT HAVE ANY MORE MONEY
AFTER BEING TOLD TO BRING CASH (\$5000.00) UPON
ARRIVAL, AFR ALSO GOT MONEY FROM HER HEALTH
INSURANCE. HER CONDO IS IN FORECLOSURE
AND SHE HAS BEEN UNEMPLOYED FOR OVER
A YEAR - SHE DOES NOT HAVE ANY MORE MONEY
I'M ON A FIXED INCOME AND AT ALMOST
78 YEARS OLD NOT WORKING

(SEE PAGE 2)

RECEIVED

PAGE 2

RE: A&NO: 2011-0022738-A

THIS COMPANY IS DISHONEST IN THEIR BUSINESS PRACTICES AND SET UP ALL THE RULES TO INSURE THEY WOULD BE ABLE TO KEEP ALL THE MONEY EVEN THOUGH THE TREATMENT WAS NOT COMPLETED. GREED AND DISHONESTY IS THERE MOTTO — THEY HAVE LIED AND OMITTED FACTS, TERMS AND CONDITIONS ALSO THEY HAVE DISCONNECTED ME WHEN I HAVE CALLED FOR PAMELA ANDERSON

Arlington Hts IL 60004-6806

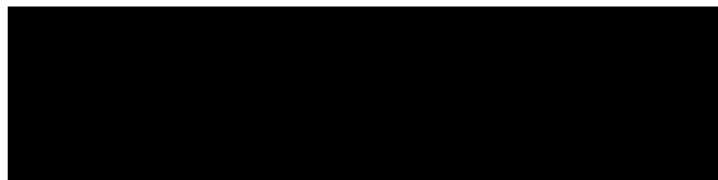
PHONE 1-

P.S. THIS IS A CLASSIC CASE OF HE SAID - SHE SAID

Battle Creek, MI 49017

GRAND RAPIDS MI 493

10 AUG 2011 PM 7 L



Arlington Heights, IL

60004-6806

PAPERS WERE
NOT FILLED OUT
SIGNED PAPERS
MAILED BACK
8/12/10

Please sign
and date
both pages—
by the real
X'es and

return in the
enclosed envelope.
Thank you!



FEB 2, 2012

TO BETH OR WHOM IT MAY CONCERN RE: AG No.: 2011-0022738A

I'M WRITING TO YOU REGARDING MY COMPLAINT AGAINST "A FOREVER RECOVERY" FORMERLY KNOWN AS "STONE HAWK DRUG REHAB" STONE HAWK SHUT DOWN UNDER SUSPECT CIRCUMSTANCES AND REOPENED AS "A RECOVERY FOREVER."

THE SAME FAMILY WAS THE OWNER OF BOTH COMPANIES PAMELA ANDERSON AND HER SON STEVE ANDERSON ARE THE PRINCIPAL OWNERS

THE MICHIGAN ATTORNEY GENERAL HAS ADVISED ME THAT I HIRE AN ATTORNEY TO FILE CIVIL LEGAL ACTION. AFTER CHECKING INTO THIS OPTION - I FIND IN ALL WAKE CASES ACCORDING TO THE THREE ATTORNEY'S IT WOULD COST ME MORE THAN I'M ASKING THE MICHIGAN ATTORNEY GENERAL TO ORDER "A FOREVER RECOVERY" TO CREDIT MY CAPITAL ONE ACCOUNT.

I'M THEREFORE SENDING YOUR OFFICE DOCUMENTATION OF SOME OF THE COMPLAINTS FILED AGAINST "A FOREVER RECOVERY" BECAUSE OF THIS AND MANY MORE COMPLAINTS - I'M ASKING YOU TO REVOKE THE LICENSE OF "A FOREVER RECOVERY" AND NEVER ISSUE ANOTHER LICENSE TO PAMELA AND STEVE ANDERSON OR ALLOW THESE INDIVIDUALS TO DO BUSINESS IN OTHER STATES, THEY ARE CON ARTISTS AND IN PLAIN ENGLISH STEALING MONEY UNDER FALSE INFORMATION WHICH THEY GIVE FUTURE CLIENTS. IF I CAN'T GET CREDIT TO MY ACCOUNT, I HOPE THAT LOSS OF BUSINESS LICENSE WILL SAVE OTHERS FROM LOSS

PAGE 2

OF MONEY AND HEARTACHE.

JUST A LITTLE MORE INFORMATION
ABOUT THIS BUSINESS—THEIR EXPERT
MEDICAL TEAM DID NOT FIND IN THEIR
EXAM OF AN [REDACTED] THAT SHE HAS

[REDACTED] I HOPE YOU WILL
REVOKE THEIR LICENSE SO THAT NO MORE
FAMILIES AND THEIR LOVED ONES WILL NOT
BE PUT THRO THH TYPE OF HEARTACHE

THANK YOU
[REDACTED]

P.S. I HAVE MADE MANY CALLS TO
"A FOREVER RECOVERY ATTEMPTING TO
TALK TO PAMELA ANDERSON AND HER SON
STEVE ANDERSON. I DID TALK TO
STEVE ON HIS CELL PHONE (313) 516-6024
I LEFT MESSAGES FOR PAMELA & STEVE NUMEROUS
TIMES AND NOBODY RETURNED MY CALLS,
STEVE SAID HE WOULD CALL ME BACK THE ONE
TIME I TALKED TO HIM BUT HE NEVER DID.

PHONE [REDACTED]

[REDACTED]
Arlington Hts., IL 60004

MY [REDACTED]
IS [REDACTED]

NAME [REDACTED]

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Report: #504097

Complaint Review: A Forever Recovery

Submitted: Sunday, October 04, 2009 Posted: Sunday, October 04, 2009 Reported
By: dutch — battle creek Michigan USA

A Forever Recovery
sipyouraddiction.com
Internet
United States of America

Phone:
Web:
Category: [Healthcare Centers](#)

**A Forever Recovery Stonehawk Still
committing fraud as same people own this
and another one in albion, michigan
Internet**

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it is true that A Forever Recovery is a different name for Stonehawk. While they do not push Scientology, they still are operated by the same people. They employ people that are active in their addiction to help people that are trying to save their life. They use telemarketing tactics to get people in the door. It is probably one of the only treatment centers in the state that pays \$200 to the intake people for every client that they trick into coming in for treatment. They say that it is "spa-like," has "jet-ski's," "horses," world class meals. What a joke. It is a run down building that floods when it rains, has rats/mice/roaches in the kitchen. They inflate their statistics of successful completion by graduating everyone that walks in the door. Whether or not they are ready to abstain.

They report that they are accepting insurance, but I would be very cautious because the person contacting the insurance is a recent graduate of the program without any knowledge of insurance requirements. Most of the clients that attend their program are from out of state because they are not able to get people referred to them from the state of Michigan.

Some of the other employees are really just the significant others of the owners family, and are recent graduates of the program. The fact that they condone client/staff relationships should be a red flag for concern for anyone trusting this place with the life of their loved ones. Sex is also another major issues at this facility, as they allow patients to have sex with each other, and the smoking area is inside the cafeteria area, so all the food tastes like smoke.

There are websites dedicated to how messed up this place is, please do research prior to sending anyone their/

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Author Consumer Employee/Owner

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Report: #593541

Complaint Review: A Forever Recovery

Submitted: Thursday, April 15, 2010 Last Posting: Saturday, May 01, 2010
Reported By: BattleCreekCrusader — Rankin Michigan United States of America

A Forever Recovery
218 St. Marys Lake Rd.
Battle Creek Michigan 49107
United States of America

Phone: 877-458-3313
Web:
Category: [Misc. Health Specialists](#)

A Forever Recovery Formerly Stone Hawk
This place is to be avoided at all costs.
VERY shady operation. Battle Creek,
Michigan

*Consumer Comment: Thanks Battle Crook Crusader

0 Lie 1

A Forever Recovery is actually Stone Hawk Drug Rehab. Stone Hawk shut down under suspect circumstances and reopened as A Forever Recovery. I would say that, generally speaking, persons contacting a rehab program are probably under great stress and this outfit knows it and preys upon that condition. Their "Intake Specialists" are salesmen, and I should really say, con-men, that no doubt receive commission for duping people under sometimes extreme pressure and anxiety. They tell you everything that you want to hear and the facility delivers very little of those things. Their website shows an idyllic setting and the written descriptions describing serenity and peace are a complete and utter lie.

Upon arrival you walk in to an acceptable but outdated lobby. Then, it's off to sign as many ridiculous contracts as possible which are nothing more than copies of drivel that they run off on a cheap printer. We (my wife and I) were offered a "tour" which shows only the large open areas that are, on the surface, acceptable. What they should do is take you on a tour of the "Withdrawal Unit" (I have a hard time keeping a straight face when I say that) which is where you will land whether you need it or not for, in my case only 2 but up to 7 or more days, more on this later. After my wife left I was taken to "security" (more on this later) and was relieved of all of my personal property and, get this, STRIP SEARCHED! by an individual with the IQ of a common doormat. I had asked to bring 2 cases of Vitamin Water and a case of VB juice, this was denied on the pretense that I may smuggle in drugs in sealed containers.

I was however, allowed to bring in a tackle box the size of a suitcase, two fishing rods, and opened laundry detergent. I guess if I wanted to smuggle drugs in I could have put at least a couple of pounds of powdered or pill type drugs in those bottles. I include this information to illustrate the great stupidity of this mockery of a rehab facility.

The "Withdrawal Unit"

1 3 0
Author Consumer Employer/Owner

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There you would see 15-19 very freaked out and confused people in a 1200 SF house that is ready to fall down. There are two baths with no locks on the doors, 2"x2" showers coated with rust stains and barely functional plumbing. The water is probably safe to drink but tastes like mudhole water as apparently they have never heard of a water softener, dirty floors in sleeping areas (I had old socks, a baggie or two, some kind of nasty pillow, a snuff tin and accumulated dirt under my bunk), and rickety bunk beds with plastic mattresses that look like they came from a clearance sale at the Salvation Army (no offense to the S.A.). My room was a converted sun porch of sorts that was approx. 8x12 with 4 beds. They had haphazardly attached those cheap plastic horizontal blinds to the windows for privacy, of which there is none, and had taped plastic over the windows in an attempt to slow down the drafts. They try to force you to drink what they call Cal-Mag (look it up) which was developed by L. Ron Hubbard, yes, THAT L. Ron Hubbard. They also give you an overdose of vitamins which would probably cause liver and kidney damage if you were to take them as directed. I took them once and after urinating neon green/yellow once, I took to breaking one in half and taking that just for the hell of it. The cal-mag I sipped and then tossed out as quickly as I could, and discarded the vitamins, because I could see no reason to take the chance of going in to anaphylactic shock. The only good thing I can say is that they do have a decent hot tub (3 person hot tub for 15-19 clients). Ha. By the way, you are not allowed to make any phone calls while there. Ridiculous

The Main Facility

Upon "release" from the "Withdrawal Unit" you are goose stepped over to main. Next, another security guy that did not turn down a job at NASA to work there, searched me again. I guess he was looking to make sure I wasn't stealing those vitamins. I had to sign more stupid forms and finally got my key. Luckily, I was placed with intelligent, funny, mature roommates and it is for them (and others) that I file this complaint today.

Anyway, the description of that room is as follows. (All personal property of the roomies will be omitted as it was neat clean and orderly) The bathroom was a mess. Mildew in the tile grout, much of which was missing, clogged up showerhead (no conditioned water at the main bldg. either)-probably original fixtures with the exception of shower head and toilet, and speaking of the toilet, I removed the tank cover and observed that the inside of the tank was covered in sime and rust. There is one sink for four men and barely enough room to hang even 2 full size towels, without hanging them on the shower, bedposts, and such-which could cause you to fail room inspection and get "written up" (more on room maintenance later). There are also no screens in the windows. One warm day there was a hatch on the lake and our bathroom (as were many others), was completely covered in thousands of hatchlings. Another "security" person (female), came down and sprayed bleach on them or some such nonsense. We had to clean this mess up ourselves. The former soffit that enclosed the former lighting was only waiting to be disturbed sufficiently to fall down. The caulk job in critical areas was shoddy. Enough on that.

The Sleeping Area

There were two twin size (seemed smaller) el cheapo bunk beds that are a safety hazard to say the least. When I climbed up to lay down my bunkmate was afraid it would collapse and injure him and he said every time I rolled over it felt as if the bed would fall like a tower. I'm not huge. 5'10" and 210 lbs. I am a former athlete. One of the chests of drawers had a broken drawer that sat on top of it and all of the would probably have fallen completely to pieces if they hadn't been holding each other up. There are also extension cords running all over the place.

There was only one tiny desk to do your work at and one chair. The first chair was broken and one of the mates swapped it for a "better one" and it was no prize, either. There was a non-functioning lamp on it, and one that did work. It was passable as a writing service only.

I need to point out that we were responsible for keeping the room clean. To do this we had nothing. No broom, no vacuum, no dusting/cleaning cloths, no cleaning solution of any kind, other than soap and water and cheap roll paper towels, which is what I used. If you fail room inspection you get some kind of "write up" where they actually fine you money for your transgression. Totally outrageous. There is no housekeeping staff that does routine daily upkeep on the rooms.

General Facilities

The laundry room is a fire waiting to happen. The ductwork for the dryers has dried out duct tape applied in a haphazard fashion here and there and my observation indicates that it has probably not been cleaned out in years, as the correct type of joint tape has never been disturbed. I'm no HVAC engineer but I seriously doubt that there is enough air flow for the number of dryers hooked to the main trunk. The lint filters in the dryers are broken or disformed which creates problems.

The grounds, which could be very nice, have cigarette butts everywhere. A dirty patio, with those cheap plastic stacking chairs of which many are broken, seems to be the main hangout as it is close to the phones and the food. There are three phones for probably 75-100 or more people and call times are limited. The patio area resembles a 3 ring circus at breaks and free time. I won't even go in to the pontoon boat, even though I could. Sufficeth to say that I wouldn't be too surprised if someone drowns eventually.

Ripoff Report.
LEGAL DIRECTORY

So, the grounds have no groundskeepers. The clients are assigned "community service" and directed to do this or that. Everything from picking up litter and raking, to cleaning tables in the cafeteria and mopping the floors. In addition to that if you step out of line (whatever that means) they will give you additional chores and fine your account. Contemplable.

Now for the Staff

Boy, are they friendly. When you first get there they make you feel like you stumbled, fell and crushed your skull on a concrete step and went to heaven.

Here's the truth. The vast majority of the "security" personnel appear to have just been released from Jackson Prison or are moonlighting from their job as bouncers from a strip club. They're big, intimidating, and generally surly. Jailhouse tattoos are the norm with these guys. I have no idea how they are in their private lives but the hiring of this particular type of person is no doubt designed to be intimidating and most people are intimidated by them. Not to be condescending towards them or personally insulting but I must say that they seem in large part to be quite uneducated and IN MY OPINION, most are unfit for that type of duty.

Well, I checked in there on 4/8/10. I tried to have an open mind and really try to take in what the program has to offer. I started my program/classes on 4/12/10. I got through the first day with some intimidation and general disgust. I was called an asshole in front of maybe 25-30 people by this blowhard loser of a facilitator I will call Bill. Actually, what he said when I asked a legitimate question was "What is your drug of choice?". I replied that I had a tendency to drink too much Budweiser, too often. He then announced to the group he would "rather have 40 heroin addicts than 1 drunk", then "what do you get when you take the alcohol from a drunken asshole? You still have an asshole". He hands out a list of class rules and writes at the bottom that there "Will be consequences" if anything said in that room leaves the room. He is vulgar, rules by intimidation, and tells nefarious stories about his connections and life. I can elaborate but won't do that here because it would be unfit for the general public and too explicit. There's more but you get the idea and if it's possible it gets worse.

So, on 4/13/10 I decide that this place is NOT what I was led to believe it was. At 1PM, after morning classes, I had an appointment to see a counselor. Mind you, this is the 5th day and the first time I had seen a counselor. I shook his hand and followed him up to his office. He began by saying that it would be a short visit to "get to know me". I interposed that it would not be necessary because "I am leaving". He asked me some questions as to why and I answered them frankly. He asked "Is your decision final?". I assured him that God himself could not force me to remain there. He seemed fine with that and took me to the office of a person that seems to have upper level management authority. He called her Hannah. I sat outside and waited as he went in to tell her my decision. He came out and motioned me in and I sat down opposite her desk and the counselor sat adjacent to me. She immediately took a hostile position and attempted to berate and bully me out of it. I said that there was no way and if they didn't cooperate with my wishes that I would walk out. She stated that "if you leave here I will call the police and they will arrest you because you have no ID". I said, fine, call them and when they ask me I will tell them that you have it and refuse to return it. This resulted in her saying that they would return my things and to calm down. Well, it wasn't me that needed calming down. I was certainly pumped on adrenaline as they were making it sound as if I wasn't going to be allowed to leave and I was somewhat worried for my safety. I think this is natural in that kind of circumstance. Well, she, in a huff, told me to go down and pack my things and they would get the paperwork together. Probably more than two hours later she sent "security" (remember them?) to "escort me" to her office.

Once there they tried to make me sign papers that I was leaving against medical advice and relinquish any claims to money paid them, at this point they had roughly \$2580.00 plus a blank check for necessities I might want and my prescription medicines which were taken from me. I had no access to my legally prescribed meds for the entire time I was there. I told them to stick it, I'm not signing anything.

At that point they sent another strong arm in who attempted to coerce me into signing the papers. Not happening. I told him. At this point she called "security" and they took me to a room with locked doors and sat a guy with me that had an Aryan Nations tattoo on one forearm and a snarling pit bull on the other. After sitting there for some time, I told him "Look, you're holding me here against my will. That in itself is false imprisonment. I want a cab called, I want my personal belongings back and I want to leave, now". He said he would go find out what was going on and called another one of these thug security guys to come sit with me. He left for a while and another, different, strong arm came in. He tried the buddy routine with me. I spoke with him and without giving too many details assured him that the conversation was closed. Around this time, I was told that if I didn't sign the papers I would not get my meds back. I said fine, keep them, but you're going to hear about it. Well, these thugs and con artists are in a complete uproar over this since to me it was plainly obvious. I'm still sitting in this room and here comes yet another hard case, this time a woman, who attempts to berate me and intimidate me into signing these papers. I tossed them back on the table after I see it is the same garbage they tried to get me to sign before. Finally, after scratching out some stuff I didn't like and having it initiated by her, I signed the paper in the interest of getting the hell out of that nightmare. Eventually, I was allowed to go, some four hours of psychological torture later. Their transport took me to a hotel some distance from the facility. They dropped me off at a hotel but I had asked to be dropped off

elsewhere. The driver refused. I walked with my belongings to where I wanted to be and got a room.

My wife was nearly sick about what Hannah had told her about me until I was able to call her from the hotel room. She explained to me the blatant lies and innuendo that had been related to her by Hannah about me on behalf of this nutcase outfit. I had to laugh and told her I would explain as much as I could when she got there. Incidentally, I was also told lies about what my wife had said about me by this same person.

This place is extortionate, offensive and an outright scam.

I think it should be shut down as it is not a suitable environment for many of the poor people still there. I suppose it would be great if you were accustomed to being in prison. Otherwise, no. I really am amazed that they are allowed to remain in business.

They charge in the neighborhood of 20K+ for their "service". I'm sick to my stomach as I write this. I am interested in talking to any attorney that can help me get my money back.

I am a fairly intelligent person and I was totally sold a bill of goods by these con artists. That in itself is enough to cause me shame. I want to tell the story so that no one else gets subjected to this place.

There's more but I am feeling tired.

Stay away from this place at all costs.

This report was posted on Ripoff Report on 4/15/2016 10:09:10 AM and is a permanent record located here: <http://www.ripoffreport.com/misc-health-specialists/a-forever-recovery/a-forever-recovery-formerly-3623626.html>

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Author Consumer Employee/Owner

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AUTHOR: standfree - battle creek (USA)

SUBMITTED: Sunday, April 25, 2016

I am still amazed at the growing number of people tricked by this place, and yet the state has not done anything to stop it. I know for a fact that the intake people get paid in excess of \$200 per person that is admitted into the facility. They do not have a detox unit, which is a normal part of an inpatient treatment center, but they do have a withdrawal unit, which is basically a frat house with former patients running the show. They mislead everyone that walks in the door on this issue.

They have updated their website to state that they do not employ former patients like other treatment centers, but that's a lie. Treatment centers do like to employ recovering addicts with at least 2 years, because of their experience and hope. 2 years is an adequate time to have worked on issues, and develop a sense of life. This crap-hole employs people the day they graduate from treatment, when they barely have any issues dealt with in a healthy manner.

They still use the vitamins as you described, very Scientology based, very much like the sauna and the textbooks. The textbooks they use now are very mainstream, but the way they use them is not. They have bastardized them to where they are not effective. I am praying for you my friend, and hope that you can your peace in a legitimate facility.

#3 Consumer Comment

Thanks Battle Creek Crusader

AUTHOR: M.Cate - Bridgeton (USA)

SUBMITTED Sunday, May 21, 2012

Thanks for your extensive report Battle Creek Crusader, and I am pleased to know the MI AG's office has finally been notified.

My similar experience is recorded on my own Rip Off Report.

I hope the AG reads these reports. The experiences are both sad and chilling and I hope they are shut down before someone is terribly hurt or killed by the "drop 'em at a hotel" policy.

If the AG is reading these reports, please understand that "A Forever Recovery" controls its clients and their families by intimidating legal contracts that try and assure that people will never try to sue for their 1000's of dollars in upfront fees, publish the contract, or even talk about their experiences there. I hope the AG will take the time to contact the reporters on this board for more information.

I still feel very badly that the friend who paid for my admission was taken in by their lies for over \$5000.00 - just for my few days there. It is not right and must be stopped.

This is a money churning operation with no regard for the well fare of the client, and worse - it is very DANGEROUS for the clients who are booted and driven to hotel rooms.

MI should be ashamed it allows such a scam to continue to operate in it's state.

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Report: #765618

Complaint Review: A Forever Recovery

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Submitted: Monday, August 15, 2011 Last Posting: Sunday, September 04, 2011
Reported By: Mary — Greensburg Pennsylvania United States of America

A Forever Recovery
St Mary's Road
Battlecreek Michigan
United States of America

Phone:
Web:
Category: [Drinks](#)

A Forever Recovery Hospitalized for relapse, 36 hours after graduation with honors. Battlecreek, Michigan

*UPDATE EX-employee responds: same scam, same Idiots

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My Brother needed detox and treatment for alcoholism. He was refusing local treatment so after consulting a rehab referral service, our family placed our hopes in A Forever Recovery.

He was miserable there but we were told that people going thru detox and rehab are miserable. The true horror was when we learned 2 days beforehand, because we called them, that he was "graduating as an honor student". This was 40 days into what was supposed to be a 3 to 6 month program. The price is the same regardless of how long the stay and I was told that they were out of beds and had a waiting list. His "graduation" would no doubt increase their revenues. Most dangerous was the aftercare plan that involved him returning to live at the place where he did all of his drinking. I protested this plan and was told that it was up to my brother to find his own sober living arrangement. you know, after he spent a few weeks living where he did most of his drinking. When I spoke to my "honors graduate" brother he was full of anger and blame. He was sober but not recovered in any way.

It has been 36 hours since his release from A Forever Recovery and my brother is currently hospitalized and being detoxed at our local VA hospital. He was found passed out, drunk.

This report was posted on Ripoff Report on 8/15/2011 at 10:00 PM and the permanent record located here: <http://www.ripoffreport.com/r/a-forever-recovery-a-forever-recovery-battlecreek-michigan-765618.html>

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Author Consumer Employee/Owner

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Updates & Rebuttals

Author Consumer Employee/Owner

#1 Ex-Employee

same scam, same idiots

AUTHOR: dutchalu - webberville (USA)

SUBMITTED Sunday, September 24, 2011

this place is a ripoff. do not send clients there, they are all about money with total disregard for client safety or clinically based needs. sex is rampant there with staff. research stonehawk too

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Report: #482443

Complaint Review: A Forever Recovery

Submitted: Wednesday, August 19, 2009 Posted: Wednesday, August 19, 2009
Reported By: M.Cato — Bridgeton Missouri USA

A Forever Recovery
216 St. Mary's Lake Rd.
Battle Creek Michigan 49017
United States of America

Phone: 2697880466
Web:
Category: Misc. Health Specialists

A Forever Recovery, Narconon, Misleading, Unprofessional Addiction Rehab Center. Bridgeton, Missouri

0 1 2 3 4 5 6 7 8 9 10 11 12

Note: Please research other Narconon Rip Off Reports

[Author](#) [Consumer](#) [Employee/Owner](#)

This is a very poor facility and possibly a more money scam that preys on the emotions of those desperately seeking help for their loved ones.

I am a recent "client" who signed myself AMA after only TWO days in their "detox clinic"

The detox area is an old, paint chipped two story small house. The "bed" my friend paid 2000.00 to hold for me was a bunk bed. There were two sets of bunk beds in a room probably no larger than an average small bedroom. They would place 4 women in this room if they had the clientele.

The small shared shower off the kitchen was filthy with rusted drain and active spider webs. When I asked to talk with my friend and tell her this facility was not what it was represented to be, I was not allowed to leave the porch of the detox hut.

I wanted to tell her about the conditions, and to cancel or stop payment, but I was not allowed this opportunity.

The Doctors who staff the program are not on site and have a private practice in town. I was driven to this physician and given a cursory exam.

The Program Director - know I was unhappy and was probably not going to stay. I later found out the Intake (Sales) person called my friend several times saying that (although she was originally told she had 7 days from the time of my arrival to pay) -- it was now imperative that she sign a lengthy contract (that they faxed to her office) and that they now needed ASAP -- ALL 7 days of detox fees up front - by CREDIT card.

For my own safety I finally left AMA and thus had my cell phone returned to me so I could call my friend and tell her what was going on.

It was however too late. She paid the 7 days up front, (\$75.00 per day) plus the original 2000.00 bed hold. (Another non refundable fee)

At this time she is pursuing a refund for the 5 days I did not receive services, but of course, no one is returning her calls and at this time A Forever Recovery holds a total of

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approximately 7500.00 of her money for two days of my little "camp out" in the detox hut.

By the way - the main facility is also bunk beds, housing 4- 6 clients. The woman's wing I saw was dirty, the walls sadly in need of paint and the floors dirty.

If you notice from their web site or brochure - all the pictures are of the lobby, the lake or a few meeting rooms. *It is all very misleading.*

**** Please do a quick Internet research of the owner of the facility -- Mr. Per Wickstrom -- and draw your own conclusions. ****

The contract my friend was pressured to sign states she cannot seek refund, sue, nor even make any disparaging remarks about the facility. I however, am under no obligation as I was not a voluntary enrollee and signed no legal responsibility documents.

Unless some suitable arrangement can be made and my friend is refunded all services paid for but NOT provided, then I intend to bring this matter to the attention of the Attorney General of Michigan.

As for my own satisfaction and to keep others from falling prey to the misleading advertising, and unprofessional / poor services provided by A Forever Recovery - I hope to tell more of my story and experiences through a variety of venues.

This is NOT an ACCREDITED Rehab facility. It has a State license to operate. That is all.

As someone who was in professional, accredited facilities in my past - I honestly do not know how they are allowed to continue to operate in the fashion they do.

The aides and nurses were all very nice and kind and patient and I believe they do have the alcoholic/addicts needs at heart.

However, the administration is (in my opinion) just a sales team and operation that has found very good and easy money can be made in private Rehab and cleverly written legal contracts.

They want your money upfront, and give you no recourse for refund.

'Stop your addict' from going to 'A Forever Recovery'

Seek Accredited Centers. Get outside referrals. Research thoroughly.

This report was posted on Ripoff Report on 10/26/2011 10:03 PM and is a permanent record located here: <http://www.ripoffreport.com/misc-health-specialists/a-forever-recovery/a-forever-recovery-michigan-12443.htm>

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Report: #640331

Complaint Review: A FOREVER RECOVERY

Submitted: Monday, September 13, 2010 Last Posting: Sunday, September 04, 2011

Reported By: SCAMPER — SOLOMONS Maryland United States of America

A FOREVER RECOVERY
BATTLE CREEK Michigan
United States of America

Phone:
Web: [FOREVERRECOVERY.COM](#)
Category: [Questionable Activities](#)

A FOREVER RECOVERY A FOREVER RECOVERY TOOK MY MONEY DID NOTHING FOR MY SON BATTLE CREEK, Michigan

*UPDATE EX-employee responds: research stonehawk too

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Hi

My son 19 had been taking many different pills smoking pot for about 5 years. My husband and I could see him turning into a person we did not know anymore. We knew we had to do something so I started to search for a place for our son. After talking to 20 or 30 places we decided to go with A forever Recovery.

We first talked to Murry he call me about 30 times in just a few days. He said that his place had a 70 % success rate and that most of their people that did leave came back.

He said we needed \$5000 to get him in and the balance after. My son entered the program on Aug 16 2010 . ON Aug 17 I did sign the contract and sent them another \$10,000 via a wire transfer.

Still with a balance I had to find who I could borrow the money from to pay this balance. Murry said my son would be in detox for about 7 days. (he spent 4)

I called A forever Recovery everyday about 3 to 5 times a day. Holly said he was doing great she said he was a very nice kid.

On Aug.20 2010 I got a call from my son begging me to come get him. They all tried to get him to stay they tried for about 4 to 5 hours. They told him he was being taken to a mens shelter with \$10 (they told him I said that was fine) I never even talked to them. they told him your mom said your could keep your ass in a shelter she was not paying for a hotel. When my son called from his cell phone I was never so happy I did get him a room I called the hotel THANK GOD for the girl at front desk. She knew what was going on and said she would keep a eye out until I could get there next day

While I was sitting on the bed at hotel where my son was I got a call from A Forever Recovery saying that my son was fitting in so well with the others he was doing do good

Author Consumer Employee/Owner

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after detox (I asked the lady on phone did she read the file she said yes) well when I told her my son was no longer there she just said oh I am so sorry and hung up

I started to call A forever Recovery to get someone to help me get him back into there I called over 30 times in two days (BIG SURPRISE) no one called me back from MR MURRY. Holly gone not working there anymore

. I got address to A forever Recovery drove out there without a appt. spoke with a Boy Corey asked him why I was called to say son was doing great when he was not even there he said that Jemery had plans that night and had to run and did not do proper follow up with a person who leaves there. Kim did call my cell phone left voice mail saying they are sorry that happened. (Pam Anderson told me Jemery was fired over this)

Coarey was not much help just told me not much he could do I needed to talk to Finance people about money. after getting no where with him Pam Anderson comes into meeting (after few min she said she had to give speech at party they had going on that day) really I could give a shit what party was going on I needed help wanted to know why I was not called back after 30 phone calls she did not know any of this.

She and Corey asked what numbers I called i had a cell phone so I began to tell her times and numbers (it was like talking to the dead) they did not give a shit what numbers I called.

She gave me tour of place it smelled like it had not been cleaned EVER, showers rusted, wood beds, no AC hot as hell in there, no one seems to know what was going on staff on edge, after tour she asked if he wanted to come back told her that I would not let my dog stay there

She asked what I could do for her told her what I wanted she said she did not have the power to give me money back. Asked about money he had on him while there she said a check would be sent out in few days over two weeks I got check (only after calling Steve Anderson 20 times)

I am still trying to get my money back I will get it back I have filed with the state Mich States Atty Office about this place.

Another note funny how Mr Anderson told me about all the cost for Doctors staff drugs and other lab work FUNNY I got a claim that was filed by A Forever my INS co did pay part of this so they are also comitting ins fraud. BIG SURPRISE

long story short my son still drug free been 28 days feeling like old self getting help he needs from good people who do care and not A SCAM PLACE

thanks for reading

This report was posted on Ripoff Report on 11/26/10 at 12:31 PM and is a permanent record located here: <http://www.ripoffreport.com/questionable-activities/a-forever-recovery/a-forever-recovery-640331.html>

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#4 Ex-Employee

research stonehawk too

AUTHOR: dutchslu - webberville (USA)

SUBMITTED: 10/26/2011

places that say "70%" recovery rate are full of crap. ask them what they base that on. if they include all discharges as recovered, then that would be true. if they actually give treatment and base discharges on actual completion, and personal growth, then the actual number would be 13% or less. they hold people for 30 days so they can discharge them, regardless any medical needs. treatment is not a cookie, so why use the one size fits all, cookie cutter approach? please search for stonehawk too. same people run this shithole too. sex is rampant there between staff and clients

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#2 Ex-Employee

So sorry

AUTHOR: AFR FORMER EMPLOYEE - Battle Creek (United States of America)

UPDATED Thursday, July 27, 2011

I wanted to say something after reading your report. I am a former employee of A Forever Recovery. I am NOT a recovering addict, but I am a Certified Nursing Assistant, and I am currently in college to obtain my masters degree in Psychology with a specialty in Addiction.

The administration of this place is by far the worst I have ever seen. They have an extremely high turnover rate, as they treat their employees as poorly as they do the clients and their families. All employees are required to work a minimum of 80 hours a week for a base salary that barely pays us minimum wage when you consider the amount of hours you are working. I worked in the withdraw house. This is a medical detox, and MOST of the staff in that house has NO MEDICAL TRAINING. There is one nurse on site, but she is in the main building, so this is a HUGE issue in my opinion.

But given all of this, I stayed there....not for the admin, but for the clients. Now, the program itself is actually an outstanding program. The problem is that the administration does not run it accurately, and does not have the clients recovery in mind. They are all about money, plain and simple. Even when it comes to their employees, they have NO HEART. I experienced the death of my significant other, and when I returned to work after the time that their Deputy Executive Director told me to take off, I had a termination letter in my mailbox. (If that tells you the kind of people that run this place.) I had worked for them for over a year.

And the way they get your money is by their very cleverly written contracts, and preying upon people in their most desperate times. As far as the shelter is concerned, I have been to that shelter. It is in a run down neighborhood in Kalamazoo, and is not a safe place, in my opinion. But I will say this for the company. When people first fill out the admissions packet, they have options about what to do with their loved one if they should have to be suspended or removed from the program. So if the shelter and \$10 is what you choose, then that is what they do.

All in all, I would not send my loved one there, not because it is not a great program, but because of the way the administration is. The building is HUGE, and they only have one housekeeper, so there is no way that she is able to keep up. They are aware of this, and instead of hiring help, choose to try to work her to death instead. In the end, the clients are the ones that suffer. There are those employees like me, that care about the clients. That is why I stayed there as long as I did. But in the end, the best thing for the clients is to see this place shut down before any more damage is done.

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#3 Consumer Comment

Worse than described

AUTHOR: BattleCreekCrusader - (United States of America)

UPDATED January September 22, 2011

You're being absolutely too kind. This place is bad. I'm amazed that they are still in business.

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Report: #597896

Complaint Review: A Forever Recovery

Submitted: Wednesday, April 28, 2010 Last Posting: Sunday, September 04, 2011
Reported By: Paul — Midfield Texas United States of America

A Forever Recovery
Battlecreek MI Internet
United States of America

Phone:
Web: stopyouraddiction.com
Category: [Mental Health](#)

A Forever Recovery NARCONON STONE HAWK I WISH I WOULD HAVE LISTENED TO MY GUT Battlecreek Michigan, Internet

*UPDATE EX-employee responds: same scam, same idiots

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Please pay attention, your money and your loved ones life is at risk.

Author Consumer Employee/Owner

I will assume if you are reading this, you like me are desperately seeking help for someone you love: About 3 months ago I began searching for a facility that could really help my 19 yr. old daughter, whom has a "pit" problem. Like most "seekers" I was having to work in the preameters of what I could afford and where my ins. co. would pay. After searching locally, I responded to an Internet ad, and hence began the nightmare of "A Forever Recovery" I was sold 1st by a nice fellow by the name of David, I really believed and still do that he meant what he was saying. "Now follow me on this" I after 3 or 4 conversations with David, told him that I could not afford, at the time to admit my daughter, and I was not sure it was the right timing. We talked another time about a week later and David quieted all my concerns. Concerns being I am afraid to send my daughter out of state, I am afraid they would not keep her long enough, I am afraid because although we had good medical ins. the drug treatment part did not seem to satisfy, other treatment centers for just a 30 day stay, much less the 90, or up to 6 months they were talking about, because according to David, they did not really concern themselves with the amount of money they got, but there main concern was my daughters, recovery. WOW! I thought that's nice! A place where they care!..my wife having worked in the healthcare field, including treatment centers seen this as the 1st red flag.....Oh well read on....

I told david I would GET her in as soon as I could. About a month later I called David's cell phone and got a voice/mail. The call was returned later by a fellow named "murry" who informed me that "david" no longer worked there but that he would be happy to help me. Once again checking my ins. and telling me that for the low cost of a deductible of 5K, payed upon admit, my daughter would get all the attention she needed, and that if they had to keep her for up to 6 months it did not matter, that the well seasoned staff, "in recovery" would determine when my daughter was ready to handel "staying sober". He also reiterated that because of there unprecidited recovery rate they practically guaranteed it. In other words, if my daughter needed to come back it was FREE OF CHARGE! WOW! 2nd red flag: "to good to be true?"

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We were sold. My wife and I, tearful eyed, with finally finding a place that seemed to care began booking flights from Austin Tx to Detroit MI. My wife was going with my daughter to help her get in. Murry said that would be fine! I booked the flight, and called Murry and informed him that they would be arriving at approx. 7:45pm at DTW. Murry said that's great! we will have someone at baggage with a sign with my daughters name on it, and they would drive them to the center and give my wife a tour. They boarded the plane from Austin Tx. early morn. destined for "A Forever Recover."

Arriving in DTW, there was a man there with a sign saying "Welcome Debbie", this is a fictitious name, for I don't want to use my daughters. He was surprised to see my wife, he was nice enough, but unprofessional and hence came the 3rd red flag.

He said he thought Debbie was coming alone, my wife informed him that my husband definitely told "Murry" that she was coming, and "MURRY SAID GREAT!" The began making calls, and it became clear to my wife that Murry was upset, and said he did not know she was coming. The "happy tour" of the center would be shortened because of it being so late. Nevertheless, they took off in a co. van. The driver had no real credentials, and began to talk away, on the 1-1/2 hour commute. My wife inquired about "David" whom was our 1st contact with the center. Remember David? Well he blurted out oh David he killed himself. Shot himself with a gun. Don't know why. Just did. 4th red flag. I am not judging David, he was personable, young and I liked him, I do not know why he killed himself. I just know, with this tone guy picking up, what he thought to be my 19 year old daughter, alone at nite, out of state, a kid with a drug problem, at an airport, was wrong, it was the main reason for this 3rd red flag. My wife and I thought it to be, to say the least odd, risky, and unprofessional. Including his conversation. Furthermore he was not in recovery. My wife was just hoping my daughter did not hear the part about David. It upset her.

Upon arriving my wife and daughter were escorted inside and began the admit process. my wife had an urge to get up take our daughter our money and leave. She could feel the animosity from the staff at a late evening tour, she was concerned with the staff. 5th red flag. I will keep this short. Why did my wife leave our daughter? Her and I can only say this. Most with an addicted child nite understand. When you have watched your child die on an ER table, when you have spent countless nites crying and worrying, when you have searched for your child in areas that you never would drive thru at nite, when you get up in the morning and they are not there, and your ritual has become calling the local hospitals and jails to find them, when you watch your daughter go from straight A's to F's when you see her dying before your very eyes, when you are living this real, daily, an nitey nightmare, you simply "Want to Believe" so consequently you do. and unfortunately this can become a marketing tool for the "Soul-Less"

My daughter was in "detox" for 7 days. she was never seen by a counselor. 6th red flag. When my wife began to call the center, no-one would return a call. Our daughter was already crying and wanting to come home. My wife called every available number we had, even oh MR>Great! Murry, and no-one would call her back. By the time the day was ending, with at least 4 calls in, she was shaking, with fear. 7th red flag

I arrived home and seen my wife and I called Murry. He picked up. I swear, it was like a different person. He basically told us to go to hell. My wife picked up the phone and tried to have an intelligent conversation, and he all but demeaned her. Arrogance and defensiveness was his manner. We asked him to check on several things for us and he finally agreed too, including find out why our daughter hadn't contacted us, and he said he would and hung up. We waited for 2 hours, it was approx 8pm by now and he did not. I called and got an operator, she said he went home...I began looking on the internet and found many complaints, from parents whom had a similar experiences, getting very concerned, I called back, pretending to be an attorney, and We finally got a call back from a Holly. 8th red flag. We began looking at booking a late flight to MI. in the mean time..

"Holly" called me and began to try to explain thing away. We began insisting that we hear from our daughter. Holly explained that she was gone to a spiritual type retreat we later learned was in a man's apartment. We voiced our concerns and Holly was as good as David and Mr. Great! Murry. She began to tell us what we wanted to hear. Although when Holly mentioned that she had only 1-1/2 years sober and was the employee with the most tenure, it was alarming. 9th red flag. I must note here that although I believe Murry and others know exactly the game they are playing with addicts lifes, Holly don't, she is being manipulated, in her young, fragile sobriety.

Here again I believe Holly believed her banter, and as a result, we did to, we still stayed in our denial, in hopes of our daughter getting help. after this conversation we asked that our daughter, call us once daily, to quell our fears. She did. I am going to shorten this. Daily my daughter cried to come home, saying it was like highschool, boys sleeping with girls, competition, no real help from staff, we tried to hang in there, my wife and I both talking with her about working thru things, and not letting her know, about our concerns about the center, and employees, afraid she would use it to sabotage her "recovery." Nevertheless as time went on and we found out after almost 20 days, she only seen her "counselor" once, who was not in recovery, we began to break thru our denial and discuss bringing our daughter home....yet there is more, much more.

About this time, I get a call from my daughter and she is crying and tells me of an incident that took place. She had allowed a fellow patient use her ph. calling card. The girl wrote down her calling card number and used all the minutes. My daughter went to confront her and a fight ensued. Nevertheless "Holly" called me and informed me that my

daughter was being "suspended" for 15 days. I said Holly it is late in the evening, we are in Texas, can it wait till tomorrow? She said no, she would be dropped off at a "safe mission" that nite, in Kalamazoo. I said Holly as far as I am concerned you are writing her death warrant, she is only 19 and only 10 days out of detox, she is in another state, she will be in a less supervised area. Holly is good; she convinced me and my wife to hang in there, that the mission is safe, and she would get the 15 days reduced to 7, and our daughter could come back. Then she said, oh by the way, if your daughter uses, you will have to give us another \$K to detox her. 10th red flag

Again we tried to hang in there, being convinced by Holly this would work out and the mission was safe. We'll let me keep this short, the 1st day our daughter begged to come home, Holly begged us to leave her there. We tried, but after my daughter disappeared for 2 days, having a gun pulled on her, after her cloths being stole. I called the Kalamazoo police department, for help to find my daughter, and for advice. The Office I won't say his name was very nice. He said come get your daughter, he has seen this from the center before and the mission is not safe. It is drug infested....Come find and get her.

WE BOUGHT A ONE WAY TICKET TO MI. TO GET OUR DAUGHTER, IF SHE MUST DIE, WE WILL LET HER DIE WITH US. NO WE ARE OBVIOUSLY NOT GOING TO ENABLE HER TO DIE. BUT NEITHER WILL WE LET SOME GREEDY ASS, TREATMENT CENTER KILL HER.

MY DAUGHTER FINNALLY CALLED FROM A HOTEL, MY WIFE AND I CRIED, AND SHE IS ON HER WAY TO GET HER. AT THIS POINT UNTILL SHE IS SAFE WITH HER MOM, I WILL BE APREHENSIVE. MY WFES PLANE WILL LAND IN DETROIT AT 4:32PM 4/28/10 MY DAUGHTER IS TO CONTACT HER. I AM WAITING.....

MORAL OF THIS STORY "IF IT SOUNDS TO GOOD TO BE TRUE, IT IS"

This report was posted on Ripoff Report on 4/28/2010 2:19:01 PM and is a permanent report located here: <http://www.ripoffreport.com/reports/a-forever-recovery-a-forever-recovery-nation-on-4/597896.html>

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A Forever Recovery

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Also a victim?

[File a Report](#)

Repair Your Reputation!

[Get Started](#)

Arbitrate

[Remove Reports?](#)

[Not Better yet! Arbitrate to set the record straight!](#)

REBUTTALS & REPLIES.

Updates & Rebuttals

1 2 1
Author Consumer Employee/Owner

#1 Consumer Comment

my prayers are with your family

AUTHOR: standfree - battle creek (USA)

DATE POSTED: Thursday, April 29, 2010

I am so sorry that you had to go through this drama, when you finally made a life changing decision for you daughter. I check this website daily, and will continue to do so until they are closed by the state. I hope that you are able to find a suitable place for your daughter. I will continue to offer my support to everyone that suffers from the mistrust in a fraudulent "A Forever Recovery." Every story on this website is similar, why doesn't the state close it down?

Respond to this report!

[File a Rebuttal](#)

#2 Consumer Suggestion

Media Attention

AUTHOR: M.Cato - Bridgton (USA)

DATE POSTED: Thursday, October 14, 2010

Paul I am sorry to hear about the stress and worry this facility caused you, your wife and your daughter.

Your report is so similar to others, I too (like Standfree) check and follow all reports on "A Forever Recovery" in the hopes that they will be closed down.

I am a former "client". I lasted about 3 days there before I realized their game and got myself out. My report is on this site as well. They try and muscle people into silence by signing contracts that forbid them to talk about their experience there. Now THAT is also a red flag!

This place is a scam. Plain and simple. I was there. I experienced first hand every "flag" you mentioned.

Other Rip-Off by A Forever Recovery reporters have stated that they filed with Attorney General Office of Michigan and I hope to see a class action suit someday. In the meantime, media attention (local and national) needs to be brought to this facility. I fear the Attorney General's Office is not moving fast enough and one of these young clients will one day die from being "dropped off" at a hotel or "mission" by this unscrupulous "treatment facility". Their salesman David may have had his conscience get the better of him. I met David when I was there.

Also, like Standfree - it boggles my mind that this place is allowed to continue to operate.

If any attorneys are reading these reports, please note the standard M.O. of dropping unhappy or protesting clients at hotels or missions without notification to the families and then charging another 5000.00 to re-admit them. It is a set up. With absolutely NO regard for the clients well being.

Respond to this report! [File a Rebuttal](#)

#3 Ex-Employee

same scam, same idiots

AUTHOR: dutchslu - webberville (USA)

SUBMITTED: Sunday, September 04, 2011

this place is a death trap. If the horrible living conditions, and horrible food cleanliness don't kill you, the unprotected sex with staff will. please do your research before sending your loved ones there. search stonehawk, a forever recovery. forever recovery. treatment should not cost \$24000. most treatment centers have a detox program. detox is based on medical needs, and length of stay is based on that. doctors and nurses check on you daily. this shithole makes everyone stay 7 days in a "withdrawal house," careful play on words, that you may never see a md or n. i could go on.

Respond to this report! [File a Rebuttal](#)

Report & Rebuttal

Respond to this report!

[File a Rebuttal](#)

Also a victim?

[File a Report](#)

Repair Your Reputation!

[Get Started](#)

Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2011-cp09261916856-A

Submitted: 9/26/2011 7:16:34 PM

Consumer Information

Your Last Name: [REDACTED]
Your Street Address: [REDACTED]
Your State: KS
Your County: Outside Michigan
Your Home Phone: [REDACTED]
Fax Number:

First Name: [REDACTED] M.I.: L
City: Ozawie
Zip Code: 66070
Your Work Phone:
E-mail Address: [REDACTED] Ext.:

Primary Company Or Person Your Complaint Is About

Company or Person? Company
Complaine Last Name:
Company Name: A Forever Recovery
Street Address: 216 St. Mary's Lake Road
State: MI
County:
Fax Number:
Web Site Address:
Primary Jurisdiction: Licensed Business/Person

Complaine First Name:
City: Battle Creek
Zip Code: 49017
Phone: 2697880496
E-mail Address:
Product Offered:

Secondary Company Or Person Your Complaint Is About

Company or Person? Person
Complaine Last Name: Anderson
Company Name:
Street Address: 216 St. Mary's Lake Road
State: MI
County:
Fax Number:
Web Site Address:

Complaine First Name: Pamela
City: Battle Creek
Zip Code: 49017
Phone: 2697880496
E-mail Address:

Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:
Vehicle VIN No.:

Complaint Information

Incident Date/Time: 9/26/2011 1:00:00 AM
Incident Location:
Approximate Monetary Value: 29,500.00
Did you sign a contract?
Where did you sign this contract?
Is a court action pending? False
Do you have an attorney representing you on this matter? False
Are you willing to testify in court regarding this complaint? True
Did you complain directly to the business? True
What was the response from the business? Said we received what we paid for
If no complaint was given to the business directly, why?
Was this complaint filed with any other agencies? False

Complaint Detail/Inquiry Information

Sept. 26, 2011 Attorney General Office Complaint against A Forever Recovery Re: [REDACTED] Our [REDACTED] was in Shawnee County Jail in Topeka, Kansas with various charges, none [REDACTED] related, yet we suspected he was using and this was part of the results. As a [REDACTED] we had agreed not to bond him out and let him sit there several weeks. He had a court date coming up and he was hoping to get released which concerned us greatly as we felt he would either do harm to himself or someone else if he was released. We started pursuing any option that could possibly get him on the right track. After several conversations with several rehabilitation clinics we chose A Forever Recovery as we were comfortable with what we were told would happen as well as their literature. We did not want to send him somewhere that he could easily walk out of with no consequences, so I [REDACTED] worked for several days with the District Attorney's Office prior to his court date to reach a plea agreement. Part of this agreement was we would pay to send him to A Forever Recovery if the DA would state in the agreement he was to stay a min. of 60 days. I talked to Darwin Dixon with A Forever Recovery regarding this and he assured me this would be an acceptable agreement and sent me a letter (attached) that stated [REDACTED] would be there 60-120 days. This letter was presented to the court system and was made part of the arrangement. My [REDACTED] [REDACTED] was still not on board as he was fed up with all of the disruptions to our [REDACTED] [REDACTED] had caused and personally called Darwin and talked to him about these concerns. Darwin stated that part of the treatment would be [REDACTED] healing and that [REDACTED] would have to set down in a counselor's office and personally make phone calls to [REDACTED] members to help heal damaged relationships. My [REDACTED] again asks about these calls and Darwin stated that this was one of the hardest steps he took yet it helped heal relationships. We reached an agreement with me [REDACTED] and my [REDACTED] as well as [REDACTED] and his [REDACTED] that with these stipulations we would proceed in sending him. Levi was fully aware of all of the arrangements and agreed. I am attaching a copy of the letter I sent A Forever Recovery to help resolve this issue. I am also attaching a copy of the letter stating between 60-120 days that is on A Forever Recovery letter head signed by Darwin. I am also sending a copy of the court order that states 60 days. These were items we were told we would happen and paid for and did not receive either by A Forever Recovery even after numerous phone calls and complaints when we seen them not happening in fact we met much resistance on both issues. We also have complaints regarding. Non returned phone calls. Conflicting stories regarding phone counseling conversations we were told happened with us that never did. As you will see in the detailed letters there is numerous areas of concern regarding this business. They still insist that they did not know anything about the 60 days until [REDACTED] was gone and then it was too late. I expressed to numerous people at A Forever Recovery that these issue not being resolved was causing great [REDACTED] stress and anguish that would only get worse if [REDACTED] was allowed to leave without completing them. They seemed to have little concern or interest at all. [REDACTED] I will be forwarding all of the back up information via e-mail as there is too much to attach

[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[True] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

(*)I certify that the information on this form is true and accurate to the best of my knowledge.

(*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

KREIS ENDERLE

KREIS, ENDERLE, HUDGINS & BORSOS, P.C.

Michael J. Toth

Direct Dial 269-441-4526
mtoth@KreisEnderle.com

One West Michigan Avenue
Battle Creek, MI 49017
269-966-3000
Fax 269-966-3022

www.KreisEnderle.com

October 10, 2011

Note: This correspondence is inadmissible pursuant to MRE 408

Michigan Department of Attorney General
Consumer Protection Division
PO Box 30213
Lansing, Michigan 48909

Dept. of Attorney General
Consumer Protection Division
OCT 12 2011
RECEIVED

Re: [REDACTED] & [REDACTED] v A Forever Recovery ("A Forever")
AG No.: 2011-cp09261916856-A

To Whom It May Concern:

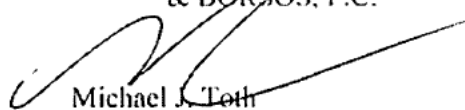
This law firm represents A Forever. The purpose of this letter is to provide you with a response to your correspondence dated September 28, 2011 with respect to the above captioned matter. Please be advised that A Forever vehemently denies the allegations contained in Ms. [REDACTED]'s complaint. Ms. [REDACTED]'s rendition of the facts is inaccurate and grossly misleading.

Mr. [REDACTED] Ms. [REDACTED] s [REDACTED] enrolled in A Forever in July, 2011. Mr. [REDACTED] successfully completed A Forever's Recovery program after 45 days. Furthermore, after completing the [REDACTED] program and upon consulting with Mr. [REDACTED]'s parole officer in Shawnee County, it was determined that Mr. [REDACTED] should be released because he was able to obtain employment. To the best of A Forever's knowledge, Mr. [REDACTED] continues to be employed, and more importantly, continues to be clean. Despite this, Ms. [REDACTED] has repeatedly harassed A Forever. As such, on September 28, 2011, A Forever sent a cease and desist letter to Ms. [REDACTED] for her slanderous comments made about A Forever, and her extortionist attempts.

A Forever is proud of its rehabilitation program, and proud that Mr. [REDACTED] was able to successfully complete the rehabilitation program. It is worth noting that Mr. [REDACTED] was enrolled in A Forever's Recovery program prior to any correspondence submitted by Darwin Dixon of A Forever. Finally, it should be noted that A Forever will seek all options available under law if Ms. [REDACTED] continually attempts to extort A Forever and or harass it and its employees.

Sincerely,

KREIS, ENDERLE, HUDGINS
& BORSOS, P.C.



Michael J. Toth

JDL/

Cc: A Forever Recovery
Better Business Bureau of Western Michigan

**KREIS
ENDERLE**
KREIS, ENDERLE, HUDGINS & BORSOS, P.C.

Michael J. Toth

Direct Dial 269-441-4526
mtoth@KreisEnderle.com

One West Michigan Avenue
Battle Creek, MI 49017
269-966-3000
Fax 269-966-3022

www.KreisEnderle.com

September 28, 2011

[REDACTED]
Ozawkie, KS 66070

Re: Notice to Cease and Desist

[REDACTED]
A Forever Recovery, Inc.

Dear Ms. [REDACTED]

Please be advised that our firm has been retained by A Forever Recovery, Inc. ("A Forever") to investigate and take legal action against you for the extortion, as well as a series of unwarranted and defamatory attacks against it made by you. Specifically, we are in receipt of your letter correspondence dated September 21, 2011, as well your email correspondence dated September 25, 2011. In your correspondences you alleged many unwarranted and unsubstantiated issues.

A Forever been in business for many years and has provided clients with the opportunity to rehabilitate their lives. A Forever provides its clients with top level care, and provides a high level of customer service. A Forever has established a well founded reputation for the quality of its services and customer satisfaction and your unwarranted actions and baseless accusations have damaged that reputation and adversely affected our client's business.

Your statements and accusations made in reference to A Forever are utterly false and without merit, and they are defamation per se in that they depict our client as engaging in fraudulent activity that violates civil and criminal law. You have made demands for money from A Forever for your silence. This is extortion and will not be tolerated.

Your attempts to spread libelous and defamatory material about our client have caused serious and irreparable injury to it, its reputation, and its business. Our client will not stand by and allow this misconduct to continue.

We hereby demand that you:

1. Immediately cease and desist in publishing defamatory statements about our client, whether the statements are made by you or third parties, and
2. Immediately cease and desist making threats against our client, and
3. Immediately cease and desist your attempts to extort money from our client..

Please note that this law firm does not attempt to restrict legitimate free speech, and we believe there are many mediums for dissemination of accurate and truthful information and for fair comment on issues of interest. Your activities, however, unlawfully encroach upon our client's rights.

This letter puts you on notice that should you refuse to comply with our demands by October 7, 2011, we will have no choice but to recommend that our client pursue all legal causes of action, including the filing of a lawsuit, to protect its interest. We will pursue both damages and attorneys' fees and costs incurred by our client as a result of your actions.

This is a very serious matter that requires your immediate attention. We therefore strongly recommend that you contact us immediately to address and resolve this situation. This letter is your one and only chance to resolve this matter amicably.

Please be aware that this letter is copyrighted by our law firm, and you are not authorized to republish this in any manner. Use of this letter in a posting, in full or in part, will subject you to further legal causes of action.

Sincerely,

KREIS, ENDERLE, HUDGINS,
& BORSOS, P.C.

Michael J. Toth

Michael J. Toth

MJT/

STEFFEL & STEFFEL
ATTORNEYS AND COUNSELLORS AT LAW
332 EAST COLUMBIA AVENUE
BATTLE CREEK, MI 49015

§

TELEPHONE: (269) 962-3545

FACSIMILE: (269) 864-8861

e-mail: kbieberich@steffellaw.com

KENT A. BIEBERICH

<http://www.steffellaw.com>

December 6, 2011

Dept. of Attorney General
Consumer Protection Division

DEC 09 2011

RECEIVED

The Honorable Bill Schuette
Attorney General, State of Michigan
P.O. Box 30213
Lansing, MI 48909

Re: AG No. 2011-CP09261916856-A

Dear Mr. Schuette:

The consumer that has made the above complaint has asked that this firm contact you regarding her claim, and highlight a few of her concerns.

First, the company that is the subject of the complaint, A Forever Recovery, did not provide the services expressly promised. Specifically, Claimant's son, [REDACTED] was ordered by Third Judicial District of the State of Kansas on June 29, 2011 to complete a "60 day residential treatment in Forever Recovery". A copy of the court abstract from the 4 cases in which the treatment was ordered are attached herewith as Exhibit A. An authorized agent of AFR represented to the Court that AFR would provide Mr. [REDACTED] "undergoing intensive treatment in duration of an indefinite period (between 60 - 120 days or longer if necessary)" in a letter dated July 26, 2011, a copy of which is attached as Exhibit B.

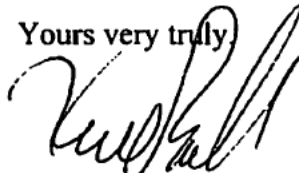
Despite AFR's knowledge of the court's order requirements, and claimant's persistent reminders that Mr. [REDACTED] was to stay in the program for 60 days, AFR released Mr. [REDACTED] on September 17, 2011, after a total stay of only 46 days. Additionally, although not in writing, AFR promised claimant that Mr. [REDACTED] as a part of AFR's treatment, would be contacting various [REDACTED] members with an AFR counselor present to help heal damaged relationships.

Claimant signed a contract with AFR to provide services to her [REDACTED] based on the express representations that AFR would meet the terms of the court order of 60 days treatment and would require Mr. [REDACTED] to make the [REDACTED] contacts. These treatment requirements were extremely important to the claimant and other [REDACTED] members who provided the funds to AFR. Mr. [REDACTED] has a history of shirking his obligations and not keeping his promises to claimant and other [REDACTED] members. Additionally, Mr. [REDACTED] has not met the terms of this court order, which could well pose future problems.

In short, claimant has fully performed her obligation under the obligations of the contract having paid the full amount. AFR has breached the contract by not providing the services promised.

Claimant requests that the amount she paid under the contract, \$19,900, be refunded to her.

Yours very truly,

A handwritten signature in black ink, appearing to read 'Kent A. Bieberich', written over the typed name.

Kent A. Bieberich

KAB/dek

enclosure

\\stc\\mc\\law\\F\\docs\\DIANNA\\Letter [REDACTED].wpd

[New Search](#) [Home](#)**Case Number: 11CR 01237**

Plaintiff: STATE OF KANSAS,, **Attorney:** MANLY,WILL,,
Defendant: [REDACTED] **Attorney:** MARIANI,CECILIA,T,
Division: CR
Next Activity: None

06/29/2011-Bond set at \$5,000.00/PS. - JEM. BOND MAY ALSO BE CASH (13009-11)
06/29/2011-Arrest Report Minute Sheet filed. JEM 13009-11
06/29/2011-Court appoints: PUBLIC DEFENDER (BID). JEM
06/29/2011-ARREST REPORT FILED. 13009-11
06/29/2011-CRIMINAL HISTORY WORKSHEET FILED 13009-11
06/29/2011-Bond set at \$5,000.00/PS. - JEM. BOND MAY ALSO BE CASH 13020-11
06/29/2011-Arrest Report Minute Sheet filed. JEM 13020-11
06/29/2011-ARREST REPORT FILED. 13020-11
06/29/2011-ARREST REPORT FILED. 13008-11
06/29/2011-Bond set at \$5,000.00/PS. - JEM. BOND MAY ALSO BE CASH 13008-11
06/29/2011-Arrest Report Minute Sheet filed. JEM 13008-11
06/29/2011-ARREST REPORT FILED. 13008-11
06/29/2011-NOTICE OF APPOINTMENT OF COUNSEL FILED (13008-11)
06/29/2011-Court appoints: MISDEMEANOR DEFENDER (CAA). JEM
07/01/2011-Complaint filed on 07/01/11 approved by RWC.
07/01/2011-CONDITION ON BOND: NO CONTACT WITH VICTIM.
07/01/2011-Affidavit closed for examination.
07/01/2011-Criminal Accelerated Domestic Docket.
07/01/2011-Arrest Report # 13008-11; TPD.
07/01/2011-Arrest Report # 13009-11; TPD.
07/01/2011-Arrest Report # 13020-11; TPD.

[REDACTED]

07/01/2011-Entry of Appearance filed. WILL MANLY
07/05/2011-Warrant requested Bond: \$10,000.00 PS, as to [REDACTED]
07/05/2011-bond may also be cash
07/05/2011-Warrant issued as to [REDACTED] to the Sheriff of Shawnee County, KS.
07/05/2011-SET - Docket on 07/13/11 at 09:00AM. in division CR.
07/05/2011-Notice of hearing for 07/13/11 Criminal Docket issued to , WILL MANLY ,
MISDEMEANOR DEFENDER .

~~07/06/2011~~-NOT PROMPTED, DOCKETS DESIGNATED BY WILL MANLY, CECILIA T MARIANI
FILED.

07/13/2011-Financial Affidavit filed and approved. FRT

07/13/2011-DOCKET: STATE APPEARS BY ASST DA WILL MANLY. DEFENDANT PRESENT AND WITH ATTORNEY. DEFENDANT WAIVES FORMAL ARRAIGNMENT AND STANDS SILENT, THE COURT ENTERS A PLEA OF NOT GUILTY. CASE SET FOR MPT 072711 AT 10:30AM. FRT

07/15/2011-SET - Misdemeanor Pre-Trial on 07/27/11 at 10:30AM. in division CR.

07/15/2011-Notice of hearing for 07/27/11 Misdemeanor Pre-Trial issued to , WILL MANLY , CECILIA T MARIANI .

07/15/2011-OJA case filing entered. Case source: O.

07/27/2011-Misc. State by WILL MANLY, defendant appears in person and by counsel CECILIA T MARIANI. Reporter NONE. MPT-(DEFENDANT APPEARS IN CUSTODY) Plea set on July 29, 2011 AT 09:00A.M. in division CR. JMM.

07/27/2011-SET - Plea on 07/29/11 at 09:00AM. in division CR.

07/27/2011-Notice of hearing for 07/29/11 Plea issued to , WILL MANLY , CECILIA T MARIANI .

07/27/2011-COURTS CONTINUANCE FORM FILED. COPY GIVEN TO DEFENDANT IN COURT.

07/29/2011-PLEA. State by WILL MANLY, defendant appears in person and by counsel CECILIA T MARIANI. Reporter Digital Div 1. The Court sustains amendments and dismissals and enters defendant's plea(s) as follows: Ct(s) 1, 2, 3 nolo contendere. Reading of complaint is waived. After Court's advice of rights and inquiry, the Court finds defendant's plea is knowingly, voluntarily and intelligently made. The Court accepts plea and defendant is adjudged guilty. P.S.I. is waived. Allocution not offered to defendant. Sentenced to custody of Shawnee Co. Jail as follows: Ct 1 a term of 12 months; and Ct 2 a term of 12 months consecutive; and Ct 3 a term of 6 months concurrent. Defendant shall receive credit for time served as provided by law. The court suspends execution of sentence of imprisonment places defendant on 24 months supervised probation. Supervision by Court Services with the following conditions: a) You shall pay: Court Costs \$138.00, Surcharge \$22.00, Fine \$500.00 on Ct 1, Probation \$60.00, Attorney Fee \$250.00. Restitution left open for 30 days.. b) All supervised probation is subject to the District Courts Standard Conditions of Probation set forth in DCR 3.308 which the Court directs be incorporated into your order of probation, a copy will be provided to you by Court Services. c) Other Special Conditions: 1. No violent contact with [REDACTED] 2. No contact with [REDACTED] Defendant advised of right to appeal conviction and sentence forma pauperis. Completion of 60 day residential treatment in Forever Recovery. Upon arrival Defendant is to sign release of info to Court Services. Facility to provide weekly updates. Defendant to immediately return to Topeka and report to Court Services upon release from treatment. Obtain employment upon release from treatment. RWC RWC.

07/29/2011-Charge #1 Disposition: plead Nolo Contendere Guilty

07/29/2011-Charge #1 Sentence: fine: \$500.00, to serve 12 months in county jail, probation ordered with special conditions, suspended

07/29/2011-Charge #2 Disposition: plead Nolo Contendere Guilty

07/29/2011-Charge #2 Sentence: to serve 12 months in county jail, probation ordered with special conditions, suspended

07/29/2011-Charge #3 Disposition: plead Nolo Contendere Guilty

07/29/2011-Charge #3 Sentence: to serve 6 months in county jail, probation ordered with special conditions, suspended

07/29/2011-OJA case termination filed on 07/29/11.

08/01/2011-Custody Slip filed. RWC

08/03/2011-Journal Entry of Misdemeanor Conviction and Sentencing (DV) filed RWC COPIES SENT TO JAIL AND CECILIA MARIANI

09/26/2011-Order of Probation filed and approved. SRE