

**Department of Economic
Development and Planning**
Brian McGrain, Director



Development Office
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December 19, 2019

Tamara Arend
1128 Dakin St.
Lansing, MI 48912

Dear Ms. Arend:

This is in response to the concerns you have raised regarding the quality of the workmanship on your roof.

You applied to participate in our housing rehabilitation program on April 25, 2018. At the time of your application, you complained that your roof was leaking. Dennis Graham from our staff inspected the house and agreed the roof needed to be replaced. Ultimately, Frederickson Construction was selected as the contractor. You and Frederickson entered into a contract to replace the roof. At the completion of the work, you signed an Owner's Completion & Payment Authorization Acknowledgement on May 30, 2018, indicating you were satisfied with the quality of the workmanship. On about September 27, 2018, you advised Mr. Graham that you were not satisfied, and that the roof was leaking. Mr. Frederickson followed up, but was unable to find any leaking. At this time you declined a water test which may have determined if there was a leak or not.

We didn't hear any more about this project until about October of 2019, at which time we received communication from the office of State Senator Curtis Hertel. I understand you also complained to Housing and Urban Development at about this time. In early November, we contacted you to schedule a follow up inspection, which was on November 19, 2019. On that day, I, along with Rehabilitation Specialists James Bennett and Steve Guel met you at your home to do an inspection.

The result of the inspection is attached. As you will see, Mr. Bennett found no substantial evidence of a roof leak occurring after the re-roofing was complete. He found that the condition of the new roof was good and wouldn't permit water infiltration to the extent claimed.

Page 2

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As you've been advised previously, there was a one-year warranty on labor. I understand you are beyond that. I also understand you've filed a complaint with the State of Michigan, and you may get some redress by following that route.

Last, you have also filed a Freedom of Information Act request with the Office of the City Attorney. Please understand that request will continue to be handled separately from this letter.

Thank you,

Donald Kulhanek
Development Manager

Enclosure

Cc: Brian McGrain, Director
Barb Kimmel, Community Development Coordinator
Ellen Chung, HUD Detroit Field Office